

EXECUTIVE SUMMARY

This document contains four distinctly labeled applications and is intended as an application for each of the Ambulance Service Areas: North East, Northern, Southern, and/or a combination of one or more of these ASAs.

Morrow County Health District (MCHD) agrees to provide services to an area encompassing less than the entire county in the event that Morrow County and each of the cities in Morrow County execute an Intergovernmental Agreement to the effect that no area shall attempt to withdraw territory from the health district (see attached IGA). In the event that an acceptable IGA is executed, MCHD is willing to serve one, two, or three ASAs as described below.

ATTACHMENTS INCLUDED WITH PROPOSAL:

ATTACHMENT A – Application Cover Sheet

ATTACHMENT B – Applicant’s Representations and Warranties

Intergovernmental Agreement between MCHD, Morrow County, and Cities

State Ambulance Registrations & Proof of Insurance Coverage

Reference Letter from City of Heppner

Reference Letter from Heppner Fire Department

Reference Letter from City of Irrigon

Reference Letter from Lexington Fire Chief

Reference Letter from Good Shepherd Health Care System

Reference Letter from Hospital Association of Oregon

Reference Letter from Oregon Office of Rural Health

Reference Letter from Eastern Oregon Coordinated Care Organization

North East, Northern, Southern Ambulance Services (Combined)

- I. Please provide the name and address of the person/entity applying for the Ambulance Service Area;**

Morrow County Health District
564 E Pioneer Drive, PO Box 9
Heppner, OR 97836

- II. Please provide a list of vehicles used in providing ambulance services, including year of manufacture, make and model, mileage, and verification that each vehicle is licensed as an ambulance by the State of Oregon and proof of insurance;**

Below is a list of ambulances operated by MCHD and attached is proof of licensure and insurance. Ambulances will be assigned to specific areas dependent on which ASAs are awarded to MCHD.

Vehicle #	Year	Make	Model	Type	Mileage	License #
899	2019	CHEV	CB	1	76,573	E281393
898	2016	CHEV	PU	1	74,477	E192773
599	2021	CHEV	AM	1	22,099	E284048
598	2016	CHEV	PU	1	35,582	E177144
699	2000	FORD	VA	3	69,609	E214408
299	2014	CHEV	PK	1	93,280	E168002
298	2005	FORD	PU	3	87,826	E233266

- III. Please provide a list of personnel to be used in providing ambulance service, a general description of their duties, and their current Emergency Medical Technician certification number;**

The following staff will provide ambulance service and will be assigned to a specific ASA dependent on which ASAs are awarded to MCHD. Additional staff will be hired as needed depending on the areas to be served.

#	First Name	Last Name	Position	License #
1	Michael	Metzler	Supervising Physician	MD164519
2	Paul	Martin	EMS Director - Paramedic	202816
3	Sara	Bayless	Paramedic	207299
4	Sara	Burke	Paramedic	200136
5	Anthony	Cooke	Paramedic	122617
6	Tina	Davidson	Paramedic	139240
7	David	Doumit	Paramedic	207765
8	Felipe	Felipe	Paramedic	128031
9	Andrew	Fournell	Paramedic	147015
10	Gaylin	Griffitts	Paramedic	122700

North East, Northern, Southern Ambulance Services (Combined)

11	Michael	Harness	Paramedic	131267
12	Frank	Iovino	Paramedic	121543
13	David	Landstrom	Paramedic	116300
14	Brady	Norvell	Paramedic	207485
15	Jeffrey	Oman	Paramedic	207715
16	Samantha	Ward	Paramedic	209498
17	Rhonda	Brennan	EMT Intermediate	130802
18	Susan	Crosby	EMT Intermediate	139817
19	Josie	Foster	EMT Intermediate	200959
20	Donna	Irons	EMT Intermediate	147645
21	Richard	Kent	EMT Intermediate	125606
22	Will	LePage	EMT Intermediate	143211
23	Stephanie	Rill	EMT Intermediate	200970
24	Joseph	Smithen	EMT Advanced	208789
25	Eric	Chick	EMT	204695
26	Karma	Ezell	EMT	141771
27	Jodi	Ferguson	EMT	207689
28	Deena	Galloway	EMT	146201
29	Diana	Grant	EMT	121564
30	Richard	Hernandez	EMT	146212
31	Samuel	Irons	EMT	200156
32	Kevin	Jepsen	EMT	207161
33	Melissa	Leon	EMT	209266
34	Jaycob	Lovejoy-Mahan	EMT	207166
35	Cristina	Martinez	EMT	207991
36	Adam	Mccabe	EMT	139440
37	Jesse	Reynen	EMT	202526
38	Lori	Seitz	EMT	130807
39	Kodi	Smith	EMT	209021
40	Kalvi	Sokk	EMT	208707
41	Charlie	Sumner	EMT	117694
42	Bradley	Thompson	EMT	207246
43	Iva	Zimmerman	EMT	201096
44	Arthur	Ekstrom	EMS Driver	N/A
45	Charles	Ferguson	EMS Driver	N/A
46	Sage	Ferguson	EMS Driver	N/A
47	Eric	Hausinger	EMS Driver	N/A
48	Joshua	Hurlbert	EMS Driver	N/A
49	Michael	Irons	EMS Driver	N/A

North East, Northern, Southern Ambulance Services (Combined)

50	Paola	Macias-Flores	EMS Driver	N/A
51	Josie	Miles	EMS Driver	N/A
52	Ashley	Munkers	EMS Driver	N/A
53	Joseph	Munkers	EMS Driver	N/A
54	Erik	Patton	EMS Driver	N/A
55	Steven	Rhea	EMS Driver	N/A
56	Edmund	Rietmann	EMS Driver	N/A
57	Daniel	Sharp	EMS Driver	N/A
58	Joseph	Sherman	EMS Driver	N/A
59	Michael	Skow	EMS Driver	N/A
60	John	Van Fossen	EMS Driver	N/A
61	Cynthia	Wenberg	EMS Driver	N/A

Description of Duties:

Supervising Physician

Act as Supervising Physician as defined in OAR 847-035-0001, who provides direction of, and is ultimately responsible for emergency and non-emergency care rendered by emergency medical services providers performing duties as outlined in OAR 847-035-0001 through 847-035-0030.

EMS Director

Provide supervision and training to all full and part time employees working in the EMS department.

Paramedics, EMT-Is, EMT-As, and EMTs

Respond to emergency and non-emergency requests and provide basic life support and medical care, including pre-hospital care, assessment, preparation and transportation of sick and/or injured patients. Perform all duties within the scope of practice for specific license type.

Drivers

Operate ambulances in a safe and efficient manner in compliance with all laws and regulations. Maintain current Emergency Vehicle Operator Course (EVOC) training.

IV. Please provide an overview of your experience and ability to provide ambulance services in accordance with applicable state laws.

The following information is provided both to describe MCHD’s experience and ability to provide ambulance services in accordance with applicable state laws and by way of addressing Section 7 of the Ambulance Service Plan.

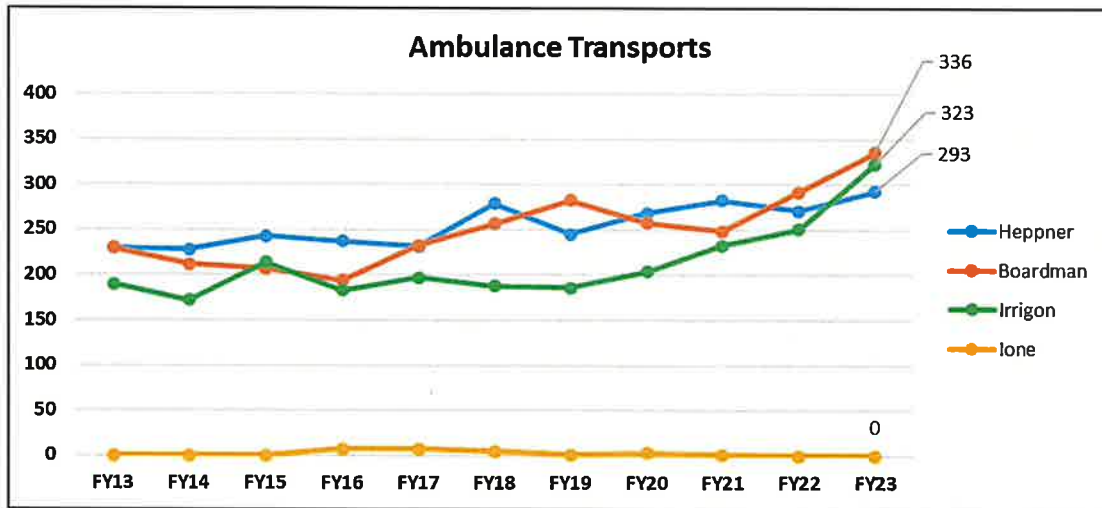
North East, Northern, Southern Ambulance Services (Combined)

ORGANIZATIONAL BACKGROUND

Morrow County Health District is a non-profit Oregon special district, which was created in 1994 to provide healthcare services to Morrow County. MCHD continuously provided ambulance service to all of Morrow County from 1994 to early 2024. MCHD is governed by five publicly elected board members.

In September of 2021, the Morrow County Health District Board of Directors approved the change from a volunteer EMS model to a staffed EMS model. This change was made largely in response to a declining pool of EMS volunteers. This is a national trend, which is particularly pronounced in rural areas.

While developing a staffing model, MCHD consulted with The Paramedic Foundation, an organization which provides resources and expertise nationally. Because the number of transports in Boardman, Irrigon, and Heppner are historically similar, MCHD adopted the same staffing and service model for each of those locations.



EQUIPMENT & LOCATIONS

Morrow County Health District proposes to operate seven ambulances across Morrow County from the locations shown below. All MCHD ambulances are equipped for advanced life support; are in compliance with OAR Chapter 333, Division 255; have a minimum patient transport capacity of two (2) supine patients; are in sound mechanical operating condition; and have a current license through the Oregon Health Authority. All Type 1 vehicles are 4-wheel drive and all Type 2 vehicles are 2-wheel drive (listed below for each ambulance).

In addition to the equipment and supplies required by OAR 333-255-0072, MCHD has:

- Power cots and auto-loaders, which reduce the risk of back injuries for staff (all ambulances)

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- King Vision video laryngoscopes, which allow visualization of the vocal cords and related airway structures without a direct line of sight to improve first successful pass intubation (all ambulances)
- LUCAS devices, which provide mechanical chest compressions during prolonged CPR and improve survivability of cardiac arrest (first out ambulances in Boardman, Irrigon, and Heppner)
- A wider array of medications than required, which includes both narcotic and non-narcotic pain control options; short and long term paralytics, which can reduce complications for medically fragile patients; multiple cardiac medication options; and antipsychotics (all ambulances)

Although ambulances are generally parked in specific locations, any ambulance can provide service to any location.

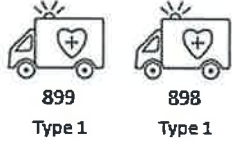
Equipment and supplies are provided to quick response teams in Boardman, Heppner, Lone, Irrigon, and Lexington (as shown below).

Vehicles, equipment, and supplies are also provided to the OHV Park medical station in Heppner, which is operated in partnership with Morrow County Parks. MCHD stations two (2) four wheelers and two (2) side-by-sides at the OHV Park.

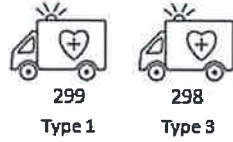
MCHD provides routine maintenance to all vehicles and equipment and utilizes the Oregon Health Authority's vehicle inspection checklist.

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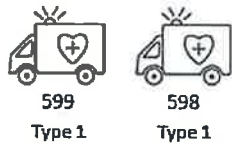
302 Wilson Lane
Boardman, OR 97818



705 N Main Ave NE
Irrigon, OR 97844



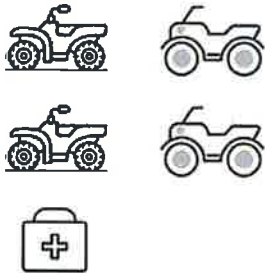
564 E Pioneer Drive
Heppner, OR 97836




160 West Main Street
Ione, OR 97843



OHV Park Medical Station
Heppner, OR



-  **Quick Response Team Boardman**
-  **Quick Response Team Heppner**
-  **Quick Response Team Blake's Ranch, Heppner**
-  **Quick Response Team Ione**
-  **Quick Response Team Irrigon**
-  **Quick Response Team Lexington**



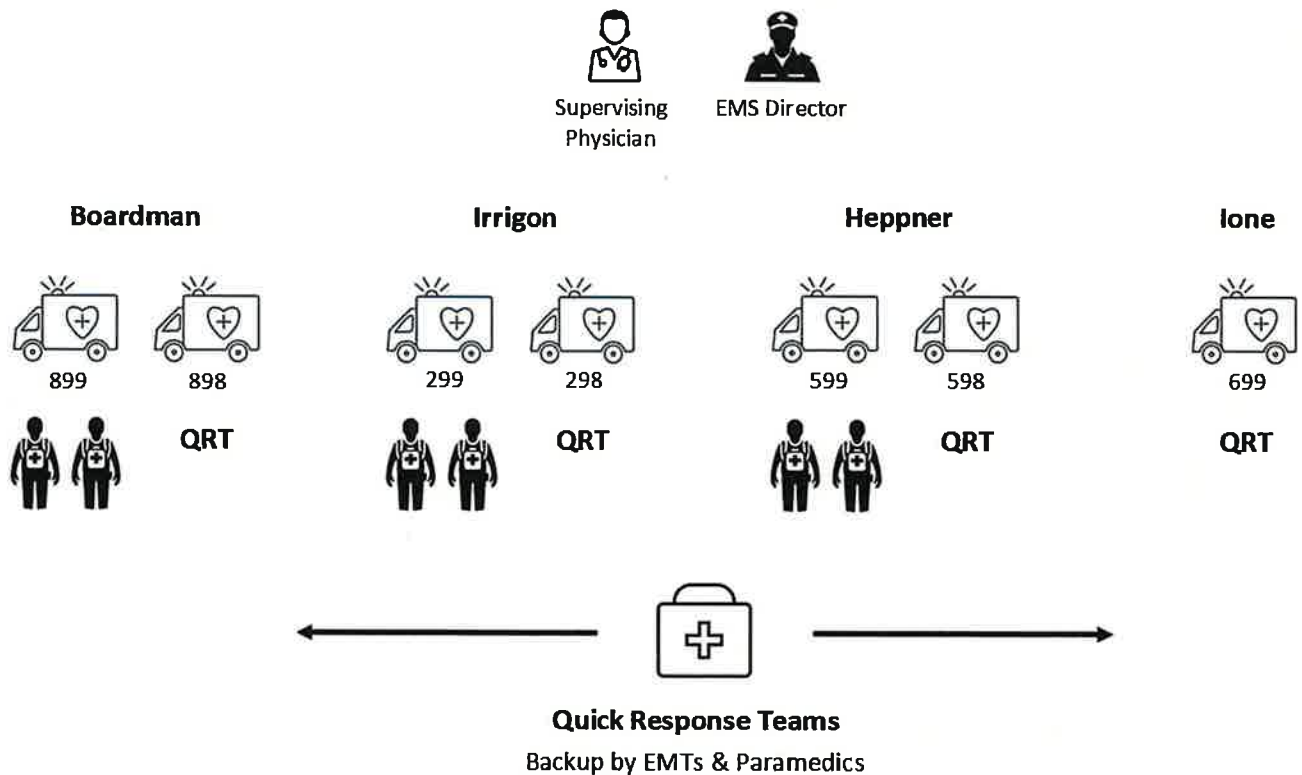
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AMBULANCE SERVICE STAFFING & STRUCTURE

Morrow County Health District proposes to staff the ambulance service as described below and shown in the diagram. Data on response times and run statistics provided in other areas of the proposal support this model.

Personnel

1. A Supervising Physician as defined in OAR 847-035-0001, who provides direction of, and is ultimately responsible for emergency and nonemergency care rendered by emergency medical services providers. Dr. Michael Metzler is employed by Morrow County Health District and serves as the Supervising Physician performing duties as outlined in OAR 847-035-0001 through 847-035-0030.
2. An EMS Director who provides supervision to all full and part time employees working in the EMS department. Paul Martin is the paramedic-level EMS Director.
3. Eight (8) full-time employees in each staffed location (Boardman, Irrigon, and Heppner). Employees will work in teams that include one EMT-I or paramedic and one EMT or above. There are four teams per location; two that work day shift and two that work night shift.
4. MCHD maintains a pool of occasional part-time employees who perform EMS duties. This pool includes drivers, EMTs, EMT-Is, and paramedics.



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Schedule

Staff would be on shift 24/7/365 in Boardman, Irrigon, and Heppner. There is a day shift from 6 a.m. – 6 p.m. and a night shift from 6 p.m. – 6 a.m. Each shift is to be staffed by an EMT-I or paramedic and an EMT or above to provide for an advanced life support (ALS) response.

MCHD chose the 12-hour shift model after consulting with The Paramedic Foundation. According to The Paramedic Foundation and recent research, 12-hour shifts are safer for staff, patients, and the public than 24-hour shifts because of reduced fatigue, which in turn reduces both medical and driving errors.

Additional Emergency Medical Services

In addition to the staffed ambulance halls, MCHD would provide emergency medical services and healthcare education across the county using a variety of strategies:

1. Morrow County Health District works with ambulance organizations in Gilliam and Wheeler counties to manage Tri-County Ambulance Association. Tri-County Ambulance Association is a membership program designed to help residents maintain affordable access to quality emergency medical services. By joining, membership provides payment after insurance coverage for medically necessary ambulance service. The cost for a family membership is \$45 per year. In addition to coverage in Morrow (Morrow County Health District transports only), Gilliam, and Wheeler counties, members receive benefits in over 50 other service areas.
2. MCHD has staff in Boardman, Heppner, Lone, Irrigon, and Lexington who serve as Quick Response Teams. These EMTs have special training and equipment to stabilize patients while the ambulance is en route.
3. MCHD has equipment and supplies located at a medical station in the OHV Park in Heppner. The medical station is operated as a partnership between MCHD and Morrow County Parks with staff provided by both entities.
4. MCHD provides community paramedicine services, including emergency department follow-up calls, welfare checks, blood pressure checks, health education, and assistance connecting to other service providers and resources.
5. MCHD provides staff and ambulances for local events, including Morrow County Fair & Rodeo, the 9/11 stair climb, bull riding, OHV park races, and school sporting events.
6. MCHD provides free and at-cost first aid, CPR, and Good Babysitting training to local entities. Staff also offer training on the AEDs and LifeVac kits which MCHD has placed throughout Morrow County as part of the community benefit program.
7. In Heppner, EMTs provide services to patients of Pioneer Memorial Hospital as emergency department technicians.

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8. In Boardman and Irrigon, EMTs provide clinical support to Boardman Immediate Care and Irrigon Medical Clinic, which includes staff training and assistance with patients.

Pre-Arranged Non-Emergency Transfers

Morrow County Health District provides non-emergency ambulance and inter-hospital transfers from Pioneer Memorial Hospital and proposes to continue to do so.

Mutual Aid

Morrow County Health District maintains mutual aid agreements with other providers inside and outside of Morrow County. All requests for mutual aid are made through the appropriate Public Safety Answering Points (PSAP).

Training and Education

1. Training is made available on a monthly basis to all MCHD EMS personnel. MCHD's two-year continuing education program exceeds the standards required for State and National Recertification requirements.
2. MCHD's Supervising Physician oversees the training program and periodically reviews cases with the EMS Director and EMS personnel.
3. All training meets or exceeds the Oregon Health Authority's requirements.

RESPONSE TIMES & DISPATCH

Dispatch services are provided by the Morrow County Sheriff's Office. MCHD has a contract with the Umatilla Morrow Radio & Data District for radios.

Morrow County Health District's response times have been consistently better than those dictated by the Morrow County Ambulance Service Area Plan, which currently requires that response times not exceed:

1. Twenty (20) minutes on 90% of all EMS calls in rural areas
2. Four and a half (4.5) hours on 90% of all calls in frontier areas

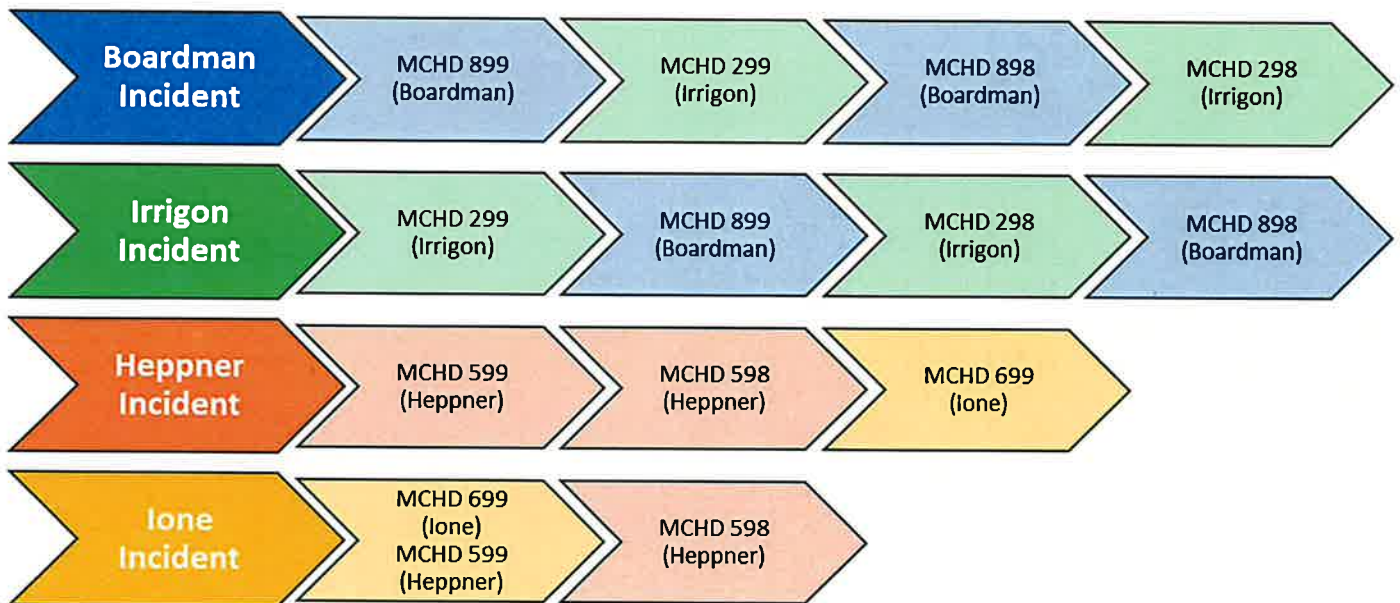
The image below describes the order in which ambulances will generally respond in each part of the county. It is important to note that any ambulance can respond to any area. If multiple ambulances are needed, multiple ambulances will respond.

MCHD uses an application called Active 9-1-1 to communicate with EMS personnel in real time about the need for ambulances and personnel in each area. When an ambulance is paged out, personnel at another location may stage closer to the affected area to ensure a swift response in the event that a second page out occurs.

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During times when MCHD expects increased call volume, such as inclement weather or large events, additional personnel may come on shift or may go on call to ensure the ability to respond quickly to multiple page outs. Quick response teams may also be mobilized and EMS personnel may respond in a privately owned vehicle (POV) to stabilize patients while an ambulance is en route.

This response model provides the best coverage for Morrow County because each location can be served by multiple ambulances at any given time.



Response time data is provided below for each location from 2021 to 2023. Data is pulled from ImageTrend, which is the system provided by the Oregon Health Authority for documentation of EMS services. When MCHD changed from a volunteer model to a staffed model (October 2021 in Boardman, July 2022 in Irrigon, July 2023 in Heppner), response times improved significantly. MCHD’s response times are better than the national standard of care.

- **Dispatch to en route** means the length of time between when the ambulance is dispatched to when the ambulance leaves the garage.
- **Response time** means the length of time between the notification to the ambulance and the arrival of the ambulance at the incident scene.*
- *Note that response times are not adjusted for miles traveled and these times include non-emergent transfers until July of 2023 where those numbers begin to be reported separately.



North East, Northern, Southern Ambulance Services (Combined)

2023	BOARDMAN						2023	IRRIGON					
	899			898				299			298		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs		Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	0.2	3.8	47	1.0	10.2	6	January	1.0	3.5	52	0.1	3.9	4
February	0.2	5.8	43	1.1	12.4	1	February	1.0	3.3	33	5.0	5.0	3
March	0.3	4.5	31	0.1	4.6	8	March	1.0	4.0	28	1.5	3.0	1
April	0.2	4.9	44	0.3	3.3	4	April	1.0	3.9	30	0.4	5.0	17
May	0.2	3.8	65	0.2	5.8	1	May	1.0	4.3	35	0.5	5.4	15
June	0.4	3.9	12	0.3	3.6	40	June	1.0	4.0	43	1.0	5.0	7
9-1-1 July	0.2	3.9	17	0.5	5.0	28	9-1-1 July	1.0	5.7	10	1.0	3.0	55
Transfers July	N/A	N/A	0	N/A	N/A	0	Transfers July	N/A	N/A	0	N/A	N/A	0
9-1-1 August	0.3	4.1	56	2.2	5.8	2	9-1-1 August	1.0	3.0	14	1.0	4.0	20
Transfers August	N/A	N/A	0	N/A	N/A	0	Transfers August	N/A	N/A	0	3.0	13.0	1
9-1-1 September	0.3	4.1	52	0.9	4.0	11	9-1-1 September	1.0	3.7	11	1.0	3.8	34
Transfers September	0.5	2.1	6	1.0	2.1	2	Transfers September	N/A	N/A	0	N/A	N/A	0
9-1-1 October	0.5	4.1	68	0.8	4.7	2	9-1-1 October	1.0	3.2	46	1.0	5.3	4
Transfers October	1.9	10.0	9	N/A	N/A	0	Transfers October	N/A	N/A	0	1.6	9.4	1
9-1-1 November	0.3	4.1	55	0.5	3.4	8	9-1-1 November	1.0	3.0	46	8.9	14.5	2
Transfers November	N/A	N/A	0	N/A	N/A	0	Transfers November	N/A	N/A	0	N/A	N/A	0
9-1-1 December	N/A	N/A	0	0.2	1.2	73	9-1-1 December	1.0	5.0	46	0.5	3.6	2
Tranfers December	N/A	N/A	0	N/A	N/A	0	Tranfers December	N/A	N/A	0	N/A	N/A	0
TOTAL			505			186	TOTAL			394			166

2023	HEPPNER						IONE		
	599			598			699		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	3.5	8.7	26	6.0	11.5	2	N/A	N/A	0
February	5.6	21.5	22	9.0	10.0	7	N/A	N/A	0
March	4.2	7.7	24	0.8	1.2	2	N/A	N/A	0
April	3.6	7.0	26	6.0	7.0	3	N/A	N/A	0
May	3.4	10.0	27	6.0	15.0	3	N/A	N/A	0
June	4.5	4.0	28	N/A	N/A	0	N/A	N/A	0
9-1-1 July	3.0	5.0	30	N/A	N/A	0	N/A	N/A	0
Transfers July	5.0	3.0	7	N/A	N/A	0	N/A	N/A	0
9-1-1 August	4.3	4.0	25	5.0	5.0	1	N/A	N/A	0
Transfers August	4.0	7.0	6	12.0	0.0	3	N/A	N/A	0
9-1-1 September	2.2	5.2	30	0.3	0.2	1	N/A	N/A	0
Transfers September	5.0	0.1	2	4.0	0.1	2	N/A	N/A	0
9-1-1 October	2.0	2.3	29	N/A	N/A	0	N/A	N/A	0
Transfers October	6.9	18.0	6	15.0	0.5	2	N/A	N/A	0
9-1-1 November	3.0	4.6	25	8.5	20.0	1	N/A	N/A	0
Transfers November	6.1	26.1	5	20.1	62.2	3	N/A	N/A	0
9-1-1 December	1.3	3.0	15	0.4	1.5	1	N/A	N/A	0
Tranfers December	2.0	11.0	6	2.0	6.0	1	N/A	N/A	0
TOTAL			339			32			0



North East, Northern, Southern Ambulance Services (Combined)

2022	BOARDMAN					
	899			898		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	1.00	5.05	51	0.47	6.50	2
February	1.24	5.02	48	5.17	6.97	2
March	1.00	4.74	46	0.05	3.10	1
April	1.02	3.78	34	0.45	3.72	10
May	0.60	4.00	46	0.00	0.00	1
June	0.58	3.69	38	1.07	2.65	8
July	0.86	5.00	48	1.03	5.03	4
August	0.45	2.68	7	0.45	3.82	31
September	N/A	N/A	0	0.83	5.15	49
October	0.52	2.35	25	0.25	4.02	17
November	0.34	4.16	42	0.08	10.00	9
December	0.28	6.14	54	N/A	N/A	0
TOTAL			439			134

2022	IRRIGON					
	299			298		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	8.00	11.97	43	N/A	N/A	0
February	5.54	8.90	18	N/A	N/A	0
March	5.61	8.49	24	8.50	10.00	2
April	6.20	9.03	22	N/A	N/A	0
May	6.00	8.93	34	N/A	N/A	0
June	6.02	8.60	36	8.00	13.00	1
July	6.00	8.80	34	0.00	20.00	1
August	5.45	8.13	41	6.97	11.87	1
September	5.19	7.61	24	5.35	7.60	11
October	5.00	10.00	5	6.00	9.82	42
November	0.00	14.00	3	1.00	5.09	48
December	1.00	5.01	64	1.14	8.05	6
TOTAL			348			112

2022	HEPPNER						IONE		
	599			598			699		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	5.00	12.50	20	4.00	8.00	9	N/A	N/A	0
February	6.00	15.00	23	10.14	15.04	2	N/A	N/A	0
March	7.00	9.93	16	2.72	11.18	2	7.13	11.28	1
April	7.00	17.00	16	7.00	29.00	2	N/A	N/A	0
May	5.97	12.63	18	18.59	29.47	6	N/A	N/A	0
June	6.00	4.00	41	1.00	5.00	5	N/A	N/A	0
July	6.00	17.00	31	29.00	30.60	1	N/A	N/A	1
August	5.00	13.00	35	0.50	5.50	2	N/A	N/A	0
September	6.00	11.00	24	11.00	13.50	2	N/A	N/A	0
October	3.00	10.27	27	36.00	36.00	3	0.00	22.00	1
November	6.00	12.50	38	4.37	22.00	7	N/A	N/A	0
December	5.00	12.00	26	1.00	19.00	9	N/A	N/A	0
TOTAL			315			50			3



North East, Northern, Southern Ambulance Services (Combined)

2021	BOARDMAN					
	899			898		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	6.62	9.2	35	N/A	N/A	0
February	5.5	8.85	22	N/A	N/A	0
March	6	7.55	29	N/A	N/A	0
April	4.94	11.21	16	N/A	N/A	0
May	6	8	31	N/A	N/A	0
June	3.82	8.07	30	N/A	N/A	0
July	6	8.65	25	6.05	13.28	3
August	5.2	8.83	41	7.92	11.72	3
September	3.38	8.53	29	N/A	N/A	0
October	5	8.04	30	2.35	10.13	2
November	2.25	6.05	35	N/A	N/A	0
December	1.22	4.73	42	0.92	10.53	2
TOTAL			365			10

2021	IRRIGON					
	299			298		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	6	9	24	N/A	N/A	0
February	6	8	21	N/A	N/A	0
March	6	8	38	N/A	N/A	0
April	6	9	33	N/A	N/A	0
May	6	9	51	N/A	N/A	0
June	6	8	37	N/A	N/A	0
July	6	8	30	N/A	N/A	0
August	6	8	42	N/A	N/A	0
September	6	9	40	N/A	N/A	0
October	6	9	31	N/A	N/A	0
November	6.5	8	20	N/A	N/A	0
December	6	11	37	N/A	N/A	0
TOTAL			404			0

2021	HEPPNER						IONE		
	599			598			699		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	8	17	24	N/A	N/A	0	39	39	1
February	7	19	15	16.5	57.5	6	11	42	2
March	6	11	21	25	30	1	N/A	N/A	0
April	7	10	19	30	32	1	N/A	N/A	0
May	5	10	36	4	21	3	N/A	N/A	0
June	5	12	27	22.73	25.73	1	8.27	9.5	3
July	7	17	21	3	4	1	N/A	N/A	0
August	6	11	43	3	10.5	4	N/A	N/A	0
September	5	11	25	5	8.5	6	N/A	N/A	0
October	6	16	26	6	8	3	N/A	N/A	0
November	7	17	29	2	2.5	2	N/A	N/A	0
December	6	14	33	6	10	9	N/A	N/A	0
TOTAL			319			37			6

North East, Northern, Southern Ambulance Services (Combined)

FINANCIAL PLAN

MCHD will bill insurance and patients for transports rendered under the District’s current collection policies and will subtract revenue deductions such as contractual adjustments, bad debt, and discounted services to arrive at net revenue as shown below. If the County preserves the District’s ability to receive cost based reimbursement by making Pioneer Memorial Hospital, a Critical Access Hospital (CAH), the only provider of ambulance services within 35-miles of the CAH then net revenue as shown in the cost based example below will also include cost settlements. The revenue in both examples includes state GEMT funding.

MCHD will pay for operating expenses including staffing, supplies, equipment and also debt service up-front every month. MCHD proposes quarterly payments be made by the County for operating losses in an estimated amount with a final year end settlement after completion of MCHD’s annual audit and cost report with the final settlement to be paid by December 31st. Details of the payments and settlement process need to be included in the Assignment Agreement. Two examples of estimated operating losses are below, the first is with cost based reimbursement and the other is with fee for service reimbursement. There is an operating efficiency with regard to staffing expenses when providing service to all areas. It will require the same number of staff to cover two areas, with one being the Southern Area, as it will to cover all three areas.

COST BASED EXAMPLE	Southern Area	North East Area	North Area	Two Areas (one being Southern)	All Areas
Net Revenue	\$1,685,448	\$1,303,759	\$1,090,737	\$2,933,401	\$2,816,017
Operating Expenses	\$2,137,686	\$2,138,045	\$2,144,053	\$4,192,135	\$4,215,525
Operating Loss	\$(452,238)	\$(834,286)	\$(1,053,316)	\$(1,258,734)	\$(1,399,508)

FEE FOR SERVICE EXAMPLE	Southern Area	North East Area	North Area	Two Areas (one being Southern)	All Areas
Net Revenue	\$304,024	\$391,753	\$498,263	\$696,270	\$1,096,493
Operating Expenses	\$2,137,686	\$2,138,045	\$2,144,053	\$4,192,135	\$4,215,525
Operating Loss	\$(1,833,662)	\$(1,746,292)	\$(1,645,790)	\$(3,495,865)	\$(3,119,031)

Examples are based on estimated revenue and expenses for fiscal year 2024-2025 and are not to be considered final as the amounts will vary based on *actual* revenue and expenses. The salary and benefits of the MCHD EMS Director position are funded in part by MCHD’s property tax revenues and are not included in the operating expenses of these proposals. The EMS Director will continue to oversee any and all provision of MCHD ambulance services. The position provides training for maintenance of clinical certifications and licensure to MCHD staff, Morrow County School District students, and community members in the areas of CPR, first-aid, AED, and Life-Vac use. The EMS Director also coordinates MCHD’s disaster planning and response across the County.

North East Ambulance Services

- I. Please provide the name and address of the person/entity applying for the Ambulance Service Area;**

Morrow County Health District
564 E Pioneer Drive, PO Box 9
Heppner, OR 97836

- II. Please provide a list of vehicles used in providing ambulance services, including year of manufacture, make and model, mileage, and verification that each vehicle is licensed as an ambulance by the State of Oregon and proof of insurance;**

Below is a list of ambulances operated by MCHD and attached is proof of licensure and insurance. Ambulances will be assigned to specific areas dependent on which ASAs are awarded to MCHD.

Vehicle #	Year	Make	Model	Type	Mileage	License #
899	2019	CHEV	CB	1	76,573	E281393
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699	2000	FORD	VA	3	69,609	E214408
299	2014	CHEV	PK	1	93,280	E168002
298	2005	FORD	PU	3	87,826	E233266

- III. Please provide a list of personnel to be used in providing ambulance service, a general description of their duties, and their current Emergency Medical Technician certification number;**

The following staff will provide ambulance service and will be assigned to a specific ASA dependent on which ASAs are awarded to MCHD. Additional staff will be hired as needed depending on the areas to be served.

#	First Name	Last Name	Position	License #
1	Michael	Metzler	Supervising Physician	MD164519
2	Paul	Martin	EMS Director - Paramedic	202816
3	Sara	Bayless	Paramedic	207299
4	Sara	Burke	Paramedic	200136
5	Anthony	Cooke	Paramedic	122617
6	Tina	Davidson	Paramedic	139240
7	David	Doumit	Paramedic	207765
8	Felipe	Felipe	Paramedic	128031
9	Andrew	Fournell	Paramedic	147015
10	Gaylin	Griffitts	Paramedic	122700

North East Ambulance Services

11	Michael	Harness	Paramedic	131267
12	Frank	Iovino	Paramedic	121543
13	David	Landstrom	Paramedic	116300
14	Brady	Norvell	Paramedic	207485
15	Jeffrey	Oman	Paramedic	207715
16	Samantha	Ward	Paramedic	209498
17	Rhonda	Brennan	EMT Intermediate	130802
18	Susan	Crosby	EMT Intermediate	139817
19	Josie	Foster	EMT Intermediate	200959
20	Donna	Irons	EMT Intermediate	147645
21	Richard	Kent	EMT Intermediate	125606
22	Will	LePage	EMT Intermediate	143211
23	Stephanie	Rill	EMT Intermediate	200970
24	Joseph	Smithen	EMT Advanced	208789
25	Eric	Chick	EMT	204695
26	Karma	Ezell	EMT	141771
27	Jodi	Ferguson	EMT	207689
28	Deena	Galloway	EMT	146201
29	Diana	Grant	EMT	121564
30	Richard	Hernandez	EMT	146212
31	Samuel	Irons	EMT	200156
32	Kevin	Jepsen	EMT	207161
33	Melissa	Leon	EMT	209266
34	Jaycob	Lovejoy-Mahan	EMT	207166
35	Cristina	Martinez	EMT	207991
36	Adam	Mccabe	EMT	139440
37	Jesse	Reynen	EMT	202526
38	Lori	Seitz	EMT	130807
39	Kodi	Smith	EMT	209021
40	Kalvi	Sokk	EMT	208707
41	Charlie	Sumner	EMT	117694
42	Bradley	Thompson	EMT	207246
43	Iva	Zimmerman	EMT	201096
44	Arthur	Ekstrom	EMS Driver	N/A
45	Charles	Ferguson	EMS Driver	N/A
46	Sage	Ferguson	EMS Driver	N/A
47	Eric	Hausinger	EMS Driver	N/A
48	Joshua	Hurlbert	EMS Driver	N/A
49	Michael	Irons	EMS Driver	N/A

North East Ambulance Services

50	Paola	Macias-Flores	EMS Driver	N/A
51	Josie	Miles	EMS Driver	N/A
52	Ashley	Munkers	EMS Driver	N/A
53	Joseph	Munkers	EMS Driver	N/A
54	Erik	Patton	EMS Driver	N/A
55	Steven	Rhea	EMS Driver	N/A
56	Edmund	Rietmann	EMS Driver	N/A
57	Daniel	Sharp	EMS Driver	N/A
58	Joseph	Sherman	EMS Driver	N/A
59	Michael	Skow	EMS Driver	N/A
60	John	Van Fossen	EMS Driver	N/A
61	Cynthia	Wenberg	EMS Driver	N/A

Description of Duties:

Supervising Physician

Act as Supervising Physician as defined in OAR 847-035-0001, who provides direction of, and is ultimately responsible for emergency and non-emergency care rendered by emergency medical services providers performing duties as outlined in OAR 847-035-0001 through 847-035-0030.

EMS Director

Provide supervision and training to all full and part time employees working in the EMS department.

Paramedics, EMT-Is, EMT-As, and EMTs

Respond to emergency and non-emergency requests and provide basic life support and medical care, including pre-hospital care, assessment, preparation and transportation of sick and/or injured patients. Perform all duties within the scope of practice for specific license type.

Drivers

Operate ambulances in a safe and efficient manner in compliance with all laws and regulations. Maintain current Emergency Vehicle Operator Course (EVOC) training.

IV. Please provide an overview of your experience and ability to provide ambulance services in accordance with applicable state laws.

The following information is provided both to describe MCHD’s experience and ability to provide ambulance services in accordance with applicable state laws and by way of addressing Section 7 of the Ambulance Service Plan.

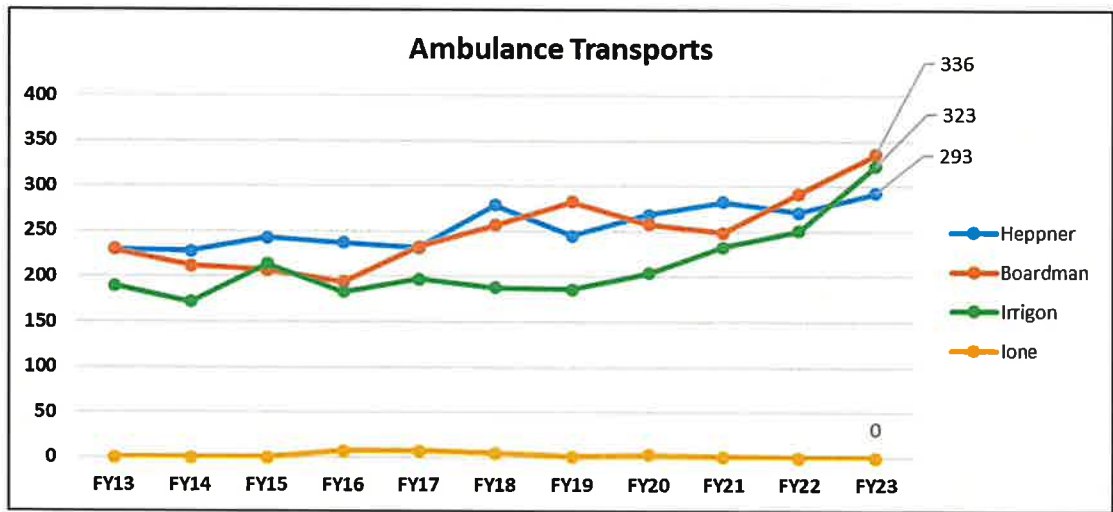
North East Ambulance Services

ORGANIZATIONAL BACKGROUND

Morrow County Health District is a non-profit Oregon special district, which was created in 1994 to provide healthcare services to Morrow County. MCHD continuously provided ambulance service to all of Morrow County from 1994 to early 2024. MCHD is governed by five publicly elected board members.

In September of 2021, the Morrow County Health District Board of Directors approved the change from a volunteer EMS model to a staffed EMS model. This change was made largely in response to a declining pool of EMS volunteers. This is a national trend, which is particularly pronounced in rural areas.

While developing a staffing model, MCHD consulted with The Paramedic Foundation, an organization which provides resources and expertise nationally. Because the number of transports in Boardman, Irrigon, and Heppner are historically similar, MCHD adopted the same staffing and service model for each of those locations.



EQUIPMENT & LOCATIONS

Morrow County Health District proposes to operate two ambulances in the North East ASA as shown below. All MCHD ambulances are equipped for advanced life support; are in compliance with OAR Chapter 333, Division 255; have a minimum patient transport capacity of two (2) supine patients; are in sound mechanical operating condition; and have a current license through the Oregon Health Authority. All Type 1 vehicles are 4-wheel drive and all Type 2 vehicles are 2-wheel drive (listed below for each ambulance).

In addition to the equipment and supplies required by OAR 333-255-0072, MCHD has:

- Power cots and auto-loaders, which reduce the risk of back injuries for staff (all ambulances)

North East Ambulance Services

- King Vision video laryngoscopes, which allow visualization of the vocal cords and related airway structures without a direct line of sight to improve first successful pass intubation (all ambulances)
- LUCAS devices, which provide mechanical chest compressions during prolonged CPR and improve survivability of cardiac arrest (first out ambulance)
- A wider array of medications than required, which includes both narcotic and non-narcotic pain control options; short and long term paralytics, which can reduce complications for medically fragile patients; multiple cardiac medication options; and antipsychotics (all ambulances)

Equipment and supplies are also provided to quick response teams throughout the area.

MCHD provides routine maintenance to all vehicles and equipment and utilizes the Oregon Health Authority’s vehicle inspection checklist.

705 N Main Ave NE
Irrigon, OR 97844



**Quick Response Team
Irrigon, OR**



299

Type 1



298

Type 3

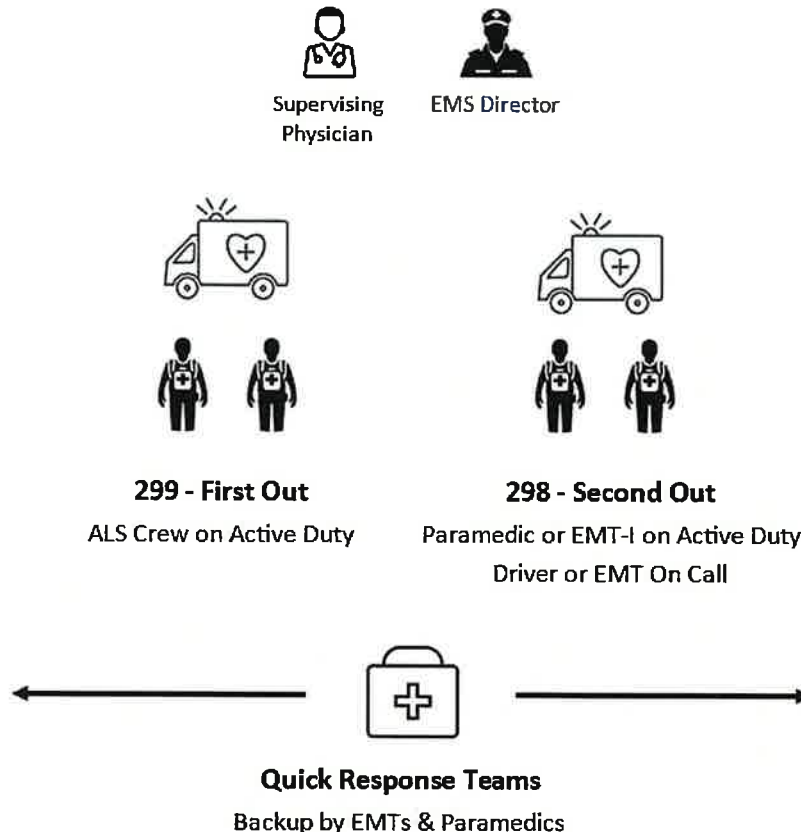
North East Ambulance Services

AMBULANCE SERVICE STAFFING & STRUCTURE

Morrow County Health District proposes to staff the ambulance service as described below and shown in the diagram.

Personnel

1. A Supervising Physician as defined in OAR 847-035-0001, who provides direction of, and is ultimately responsible for emergency and nonemergency care rendered by emergency medical services providers. Dr. Michael Metzler is employed by Morrow County Health District and serves as the Supervising Physician performing duties as outlined in OAR 847-035-0001 through 847-035-0030.
2. An EMS Director who provides supervision to all full and part time employees working in the EMS department. Paul Martin is the paramedic-level EMS Director.
3. Twelve (12) full-time EMT and paramedic employees in the North East ASA.
4. MCHD maintains a pool of occasional part-time employees who perform EMS duties. This pool includes drivers, EMTs, EMT-Is, and paramedics.



North East Ambulance Services

Schedule

Staff would be on shift 24/7/365 for the North East ASA. There is a day shift from 6 a.m. – 6 p.m. and a night shift from 6 p.m. – 6 a.m. Each shift is to be staffed by a first-out team of an EMT-I or paramedic and an EMT or above to provide for an advanced life support (ALS) response. Each shift will have a second-out team of an active duty EMT-I or paramedic with an on-call EMT or above.

MCHD chose the 12-hour shift model after consulting with The Paramedic Foundation. According to The Paramedic Foundation and recent research, 12-hour shifts are safer for staff, patients, and the public than 24-hour shifts because of reduced fatigue, which in turn reduces both medical and driving errors.

Additional Emergency Medical Services

In addition to the staffed ambulance hall, MCHD would provide emergency medical services and healthcare education across the ASA using a variety of strategies:

1. Morrow County Health District works with ambulance organizations in Gilliam and Wheeler counties to manage Tri-County Ambulance Association. Tri-County Ambulance Association is a membership program designed to help residents maintain affordable access to quality emergency medical services. By joining, membership provides payment after insurance coverage for medically necessary ambulance service. The cost for a family membership is \$45 per year. In addition to coverage in Morrow (Morrow County Health District transports only), Gilliam, and Wheeler counties, members receive benefits in over 50 other service areas.
2. MCHD has staff throughout the area who serve as Quick Response Teams. These EMTs have special training and equipment to stabilize patients while the ambulance is en route.
3. MCHD provides community paramedicine services, including emergency department follow-up calls, welfare checks, blood pressure checks, health education, and assistance connecting to other service providers and resources.
4. MCHD provides staff and ambulances for local events.
5. MCHD provides free and at-cost first aid, CPR, and Good Babysitting training to local entities. Staff also offer training on the AEDs and LifeVac kits which MCHD has placed throughout Morrow County as part of the community benefit program.
6. EMTs provide clinical support to Irrigon Medical Clinic, which includes staff training and assistance with patients.

Mutual Aid

Morrow County Health District maintains mutual aid agreements with other providers inside and outside of Morrow County. All requests for mutual aid are made through the appropriate Public Safety Answering Points (PSAP).

North East Ambulance Services

Training and Education

1. Training is made available on a monthly basis to all MCHD EMS personnel. MCHD's two-year continuing education program exceeds the standards required for State and National Recertification requirements.
2. MCHD's Supervising Physician oversees the training program and periodically reviews cases with the EMS Director and EMS personnel.
3. All training meets or exceeds the Oregon Health Authority's requirements.

RESPONSE TIMES & DISPATCH

Dispatch services are provided by the Morrow County Sheriff's Office. MCHD has a contract with the Umatilla Morrow Radio & Data District for radios.

Morrow County Health District's response times have been consistently better than those dictated by the Morrow County Ambulance Service Area Plan, which currently requires that response times not exceed:

1. Twenty (20) minutes on 90% of all EMS calls in rural areas
2. Four and a half (4.5) hours on 90% of all calls in frontier areas

In general, 299 will respond first and 298 will respond second. If multiple ambulances are needed, multiple ambulances will respond.

MCHD uses an application called Active 9-1-1 to communicate with EMS personnel in real time about the need for ambulances and personnel in each area.

During times when MCHD expects increased call volume, such as inclement weather or large events, additional personnel may come on shift or may go on call to ensure the ability to respond quickly to multiple page outs. Quick response teams may also be mobilized and EMS personnel may respond in a privately owned vehicle (POV) to stabilize patients while an ambulance is en route.

Response time data is provided below for the ASA from 2021 to 2023. Data is pulled from ImageTrend, which is the system provided by the Oregon Health Authority for documentation of EMS services. When MCHD changed from a volunteer model to a staffed model, response times improved significantly. MCHD's response times are better than the national standard of care.

- **Dispatch to en route** means the length of time between when the ambulance is dispatched to when the ambulance leaves the garage.
- **Response time** means the length of time between the notification to the ambulance and the arrival of the ambulance at the incident scene.*



North East Ambulance Services

*Note that response times are not adjusted for miles traveled and these times include non-emergent transfers until July of 2023 where those numbers begin to be reported separately.

2023	IRRIGON					
	299			298		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	1.0	3.5	52	0.1	3.9	4
February	1.0	3.3	33	5.0	5.0	3
March	1.0	4.0	28	1.5	3.0	1
April	1.0	3.9	30	0.4	5.0	17
May	1.0	4.3	35	0.5	5.4	15
June	1.0	4.0	43	1.0	5.0	7
9-1-1 July	1.0	5.7	10	1.0	3.0	55
Transfers July	N/A	N/A	0	N/A	N/A	0
9-1-1 August	1.0	3.0	14	1.0	4.0	20
Transfers August	N/A	N/A	0	3.0	13.0	1
9-1-1 September	1.0	3.7	11	1.0	3.8	34
Transfers September	N/A	N/A	0	N/A	N/A	0
9-1-1 October	1.0	3.2	46	1.0	5.3	4
Transfers October	N/A	N/A	0	1.6	9.4	1
9-1-1 November	1.0	3.0	46	8.9	14.5	2
Transfers November	N/A	N/A	0	N/A	N/A	0
9-1-1 December	1.0	5.0	46	0.5	3.6	2
Transfers December	N/A	N/A	0	N/A	N/A	0
TOTAL			394			166

2022	IRRIGON					
	299			298		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	8.00	11.97	43	N/A	N/A	0
February	5.54	8.90	18	N/A	N/A	0
March	5.61	8.49	24	8.50	10.00	2
April	6.20	9.03	22	N/A	N/A	0
May	6.00	8.93	34	N/A	N/A	0
June	6.02	8.60	36	8.00	13.00	1
July	6.00	8.80	34	0.00	20.00	1
August	5.45	8.13	41	6.97	11.87	1
September	5.19	7.61	24	5.35	7.60	11
October	5.00	10.00	5	6.00	9.82	42
November	0.00	14.00	3	1.00	5.09	48
December	1.00	5.01	64	1.14	8.05	6
TOTAL			348			112

2021	IRRIGON					
	299			298		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	6	9	24	N/A	N/A	0
February	6	8	21	N/A	N/A	0
March	6	8	38	N/A	N/A	0
April	6	9	33	N/A	N/A	0
May	6	9	51	N/A	N/A	0
June	6	8	37	N/A	N/A	0
July	6	8	30	N/A	N/A	0
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September	6	9	40	N/A	N/A	0
October	6	9	31	N/A	N/A	0
November	6.5	8	20	N/A	N/A	0
December	6	11	37	N/A	N/A	0
TOTAL			404			0

North East Ambulance Services

FINANCIAL PLAN

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Northern Ambulance Services

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Morrow County Health District
564 E Pioneer Drive, PO Box 9
Heppner, OR 97836

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7	David	Doumit	Paramedic	207765
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10	Gaylin	Griffitts	Paramedic	122700

Northern Ambulance Services

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16	Samantha	Ward	Paramedic	209498
17	Rhonda	Brennan	EMT Intermediate	130802
18	Susan	Crosby	EMT Intermediate	139817
19	Josie	Foster	EMT Intermediate	200959
20	Donna	Irons	EMT Intermediate	147645
21	Richard	Kent	EMT Intermediate	125606
22	Will	LePage	EMT Intermediate	143211
23	Stephanie	Rill	EMT Intermediate	200970
24	Joseph	Smithen	EMT Advanced	208789
25	Eric	Chick	EMT	204695
26	Karma	Ezell	EMT	141771
27	Jodi	Ferguson	EMT	207689
28	Deena	Gallaway	EMT	146201
29	Diana	Grant	EMT	121564
30	Richard	Hernandez	EMT	146212
31	Samuel	Irons	EMT	200156
32	Kevin	Jepsen	EMT	207161
33	Melissa	Leon	EMT	209266
34	Jaycob	Lovejoy-Mahan	EMT	207166
35	Cristina	Martinez	EMT	207991
36	Adam	Mccabe	EMT	139440
37	Jesse	Reynen	EMT	202526
38	Lori	Seitz	EMT	130807
39	Kodi	Smith	EMT	209021
40	Kalvi	Sokk	EMT	208707
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Northern Ambulance Services

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55	Steven	Rhea	EMS Driver	N/A
56	Edmund	Rietmann	EMS Driver	N/A
57	Daniel	Sharp	EMS Driver	N/A
58	Joseph	Sherman	EMS Driver	N/A
59	Michael	Skow	EMS Driver	N/A
60	John	Van Fossen	EMS Driver	N/A
61	Cynthia	Wenberg	EMS Driver	N/A

Description of Duties:

Supervising Physician

Act as Supervising Physician as defined in OAR 847-035-0001, who provides direction of, and is ultimately responsible for emergency and non-emergency care rendered by emergency medical services providers performing duties as outlined in OAR 847-035-0001 through 847-035-0030.

EMS Director

Provide supervision and training to all full and part time employees working in the EMS department.

Paramedics, EMT-Is, EMT-As, and EMTs

Respond to emergency and non-emergency requests and provide basic life support and medical care, including pre-hospital care, assessment, preparation and transportation of sick and/or injured patients. Perform all duties within the scope of practice for specific license type.

Drivers

Operate ambulances in a safe and efficient manner in compliance with all laws and regulations. Maintain current Emergency Vehicle Operator Course (EVOC) training.

IV. Please provide an overview of your experience and ability to provide ambulance services in accordance with applicable state laws.

The following information is provided both to describe MCHD’s experience and ability to provide ambulance services in accordance with applicable state laws and by way of addressing Section 7 of the Ambulance Service Plan.

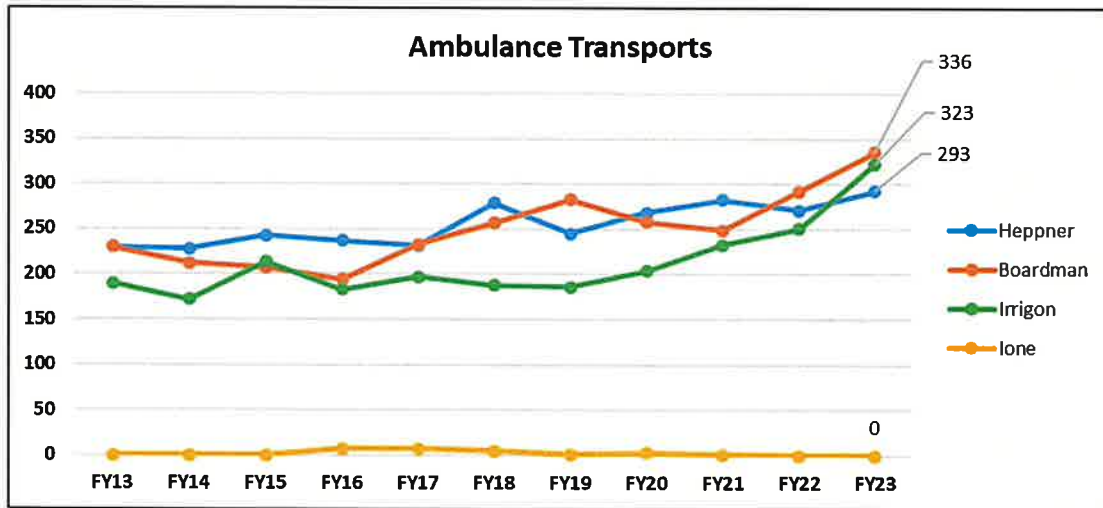
Northern Ambulance Services

ORGANIZATIONAL BACKGROUND

Morrow County Health District is a non-profit Oregon special district, which was created in 1994 to provide healthcare services to Morrow County. MCHD continuously provided ambulance service to all of Morrow County from 1994 to early 2024. MCHD is governed by five publicly elected board members.

In September of 2021, the Morrow County Health District Board of Directors approved the change from a volunteer EMS model to a staffed EMS model. This change was made largely in response to a declining pool of EMS volunteers. This is a national trend, which is particularly pronounced in rural areas.

While developing a staffing model, MCHD consulted with The Paramedic Foundation, an organization which provides resources and expertise nationally. Because the number of transports in Boardman, Irrigon, and Heppner are historically similar, MCHD adopted the same staffing and service model for each of those locations.



EQUIPMENT & LOCATIONS

Morrow County Health District proposes to operate two ambulances in the Northern ASA as shown below. All MCHD ambulances are equipped for advanced life support; are in compliance with OAR Chapter 333, Division 255; have a minimum patient transport capacity of two (2) supine patients; are in sound mechanical operating condition; and have a current license through the Oregon Health Authority. All Type 1 vehicles are 4-wheel drive and all Type 2 vehicles are 2-wheel drive (listed below for each ambulance).

In addition to the equipment and supplies required by OAR 333-255-0072, MCHD has:

- Power cots and auto-loaders, which reduce the risk of back injuries for staff (all ambulances)

Northern Ambulance Services

- King Vision video laryngoscopes, which allow visualization of the vocal cords and related airway structures without a direct line of sight to improve first successful pass intubation (all ambulances)
- LUCAS devices, which provide mechanical chest compressions during prolonged CPR and improve survivability of cardiac arrest (first out ambulance)
- A wider array of medications than required, which includes both narcotic and non-narcotic pain control options; short and long term paralytics, which can reduce complications for medically fragile patients; multiple cardiac medication options; and antipsychotics (all ambulances)

Equipment and supplies are also provided to quick response teams throughout the area.

MCHD provides routine maintenance to all vehicles and equipment and utilizes the Oregon Health Authority’s vehicle inspection checklist.

302 Wilson Lane
Boardman, OR 97818



Quick Response Team
Boardman, OR



899

Type 1



898

Type 1

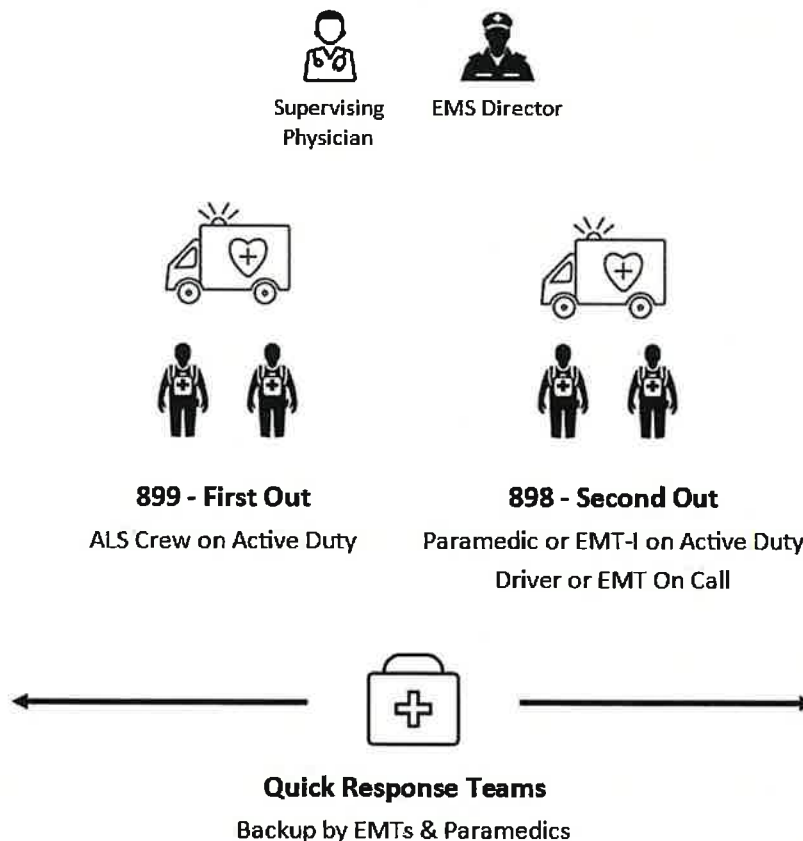
Northern Ambulance Services

AMBULANCE SERVICE STAFFING & STRUCTURE

Morrow County Health District proposes to staff the ambulance service as described below and shown in the diagram.

Personnel

1. A Supervising Physician as defined in OAR 847-035-0001, who provides direction of, and is ultimately responsible for emergency and nonemergency care rendered by emergency medical services providers. Dr. Michael Metzler is employed by Morrow County Health District and serves as the Supervising Physician performing duties as outlined in OAR 847-035-0001 through 847-035-0030.
2. An EMS Director who provides supervision to all full and part time employees working in the EMS department. Paul Martin is the paramedic-level EMS Director.
3. Twelve (12) full-time EMT and paramedic employees in the Northern ASA.
4. MCHD maintains a pool of occasional part-time employees who perform EMS duties. This pool includes drivers, EMTs, EMT-ls, and paramedics.



Northern Ambulance Services

Schedule

Staff would be on shift 24/7/365 for the Northern ASA. There is a day shift from 6 a.m. – 6 p.m. and a night shift from 6 p.m. – 6 a.m. Each shift is to be staffed by a first-out team of an EMT-I or paramedic and an EMT or above to provide for an advanced life support (ALS) response. Each shift will have a second-out team of an active duty EMT-I or paramedic with an on-call EMT or above.

MCHD chose the 12-hour shift model after consulting with The Paramedic Foundation. According to The Paramedic Foundation and recent research, 12-hour shifts are safer for staff, patients, and the public than 24-hour shifts because of reduced fatigue, which in turn reduces both medical and driving errors.

Additional Emergency Medical Services

In addition to the staffed ambulance hall, MCHD would provide emergency medical services and healthcare education across the ASA using a variety of strategies:

1. Morrow County Health District works with ambulance organizations in Gilliam and Wheeler counties to manage Tri-County Ambulance Association. Tri-County Ambulance Association is a membership program designed to help residents maintain affordable access to quality emergency medical services. By joining, membership provides payment after insurance coverage for medically necessary ambulance service. The cost for a family membership is \$45 per year. In addition to coverage in Morrow (Morrow County Health District transports only), Gilliam, and Wheeler counties, members receive benefits in over 50 other service areas.
2. MCHD has staff throughout the area who serve as Quick Response Teams. These EMTs have special training and equipment to stabilize patients while the ambulance is en route.
3. MCHD provides community paramedicine services, including emergency department follow-up calls, welfare checks, blood pressure checks, health education, and assistance connecting to other service providers and resources.
4. MCHD provides staff and ambulances for local events.
5. MCHD provides free and at-cost first aid, CPR, and Good Babysitting training to local entities. Staff also offer training on the AEDs and LifeVac kits which MCHD has placed throughout Morrow County as part of the community benefit program.
6. EMTs provide clinical support to Boardman Immediate Care, which includes staff training and assistance with patients.

Mutual Aid

Morrow County Health District maintains mutual aid agreements with other providers inside and outside of Morrow County. All requests for mutual aid are made through the appropriate Public Safety Answering Points (PSAP).

Northern Ambulance Services

Training and Education

1. Training is made available on a monthly basis to all MCHD EMS personnel. MCHD's two-year continuing education program exceeds the standards required for State and National Recertification requirements.
2. MCHD's Supervising Physician oversees the training program and periodically reviews cases with the EMS Director and EMS personnel.
3. All training meets or exceeds the Oregon Health Authority's requirements.

RESPONSE TIMES & DISPATCH

Dispatch services are provided by the Morrow County Sheriff's Office. MCHD has a contract with the Umatilla Morrow Radio & Data District for radios.

Morrow County Health District's response times have been consistently better than those dictated by the Morrow County Ambulance Service Area Plan, which currently requires that response times not exceed:

1. Twenty (20) minutes on 90% of all EMS calls in rural areas
2. Four and a half (4.5) hours on 90% of all calls in frontier areas

In general, 899 will respond first and 898 will respond second. If multiple ambulances are needed, multiple ambulances will respond.

MCHD uses an application called Active 9-1-1 to communicate with EMS personnel in real time about the need for ambulances and personnel in each area.

During times when MCHD expects increased call volume, such as inclement weather or large events, additional personnel may come on shift or may go on call to ensure the ability to respond quickly to multiple page outs. Quick response teams may also be mobilized and EMS personnel may respond in a privately owned vehicle (POV) to stabilize patients while an ambulance is en route.

Response time data is provided below for the ASA from 2021 to 2023. Data is pulled from ImageTrend, which is the system provided by the Oregon Health Authority for documentation of EMS services. When MCHD changed from a volunteer model to a staffed model, response times improved significantly. MCHD's response times are better than the national standard of care.

- **Dispatch to en route** means the length of time between when the ambulance is dispatched to when the ambulance leaves the garage.
- **Response time** means the length of time between the notification to the ambulance and the arrival of the ambulance at the incident scene.*



Northern Ambulance Services

*Note that response times are not adjusted for miles traveled and these times include non-emergent transfers until July of 2023 where those numbers begin to be reported separately.

2023	BOARDMAN					
	899			898		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	0.2	3.8	47	1.0	10.2	6
February	0.2	5.8	43	1.1	12.4	1
March	0.3	4.5	31	0.1	4.6	8
April	0.2	4.9	44	0.3	3.3	4
May	0.2	3.8	65	0.2	5.8	1
June	0.4	3.9	12	0.3	3.6	40
9-1-1 July	0.2	3.9	17	0.5	5.0	28
Transfers July	N/A	N/A	0	N/A	N/A	0
9-1-1 August	0.3	4.1	56	2.2	5.8	2
Transfers August	N/A	N/A	0	N/A	N/A	0
9-1-1 September	0.3	4.1	52	0.9	4.0	11
Transfers September	0.5	2.1	6	1.0	2.1	2
9-1-1 October	0.5	4.1	68	0.8	4.7	2
Transfers October	1.9	10.0	9	N/A	N/A	0
9-1-1 November	0.3	4.1	55	0.5	3.4	8
Transfers November	N/A	N/A	0	N/A	N/A	0
9-1-1 December	N/A	N/A	0	0.2	1.2	73
Transfers December	N/A	N/A	0	N/A	N/A	0
TOTAL			505			186

2022	BOARDMAN					
	899			898		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	1.00	5.05	51	0.47	6.50	2
February	1.24	5.02	48	5.17	6.97	2
March	1.00	4.74	46	0.05	3.10	1
April	1.02	3.78	34	0.45	3.72	10
May	0.60	4.00	46	0.00	0.00	1
June	0.58	3.69	38	1.07	2.65	8
July	0.86	5.00	48	1.03	5.03	4
August	0.45	2.68	7	0.45	3.82	31
September	N/A	N/A	0	0.83	5.15	49
October	0.52	2.35	25	0.25	4.02	17
November	0.34	4.16	42	0.08	10.00	9
December	0.28	6.14	54	N/A	N/A	0
TOTAL			439			134

2021	BOARDMAN					
	899			898		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	6.62	9.2	35	N/A	N/A	0
February	5.5	8.85	22	N/A	N/A	0
March	6	7.55	29	N/A	N/A	0
April	4.94	11.21	16	N/A	N/A	0
May	6	8	31	N/A	N/A	0
June	3.82	8.07	30	N/A	N/A	0
July	6	8.65	25	6.05	13.28	3
August	5.2	8.83	41	7.92	11.72	3
September	3.38	8.53	29	N/A	N/A	0
October	5	8.04	30	2.35	10.13	2
November	2.25	6.05	35	N/A	N/A	0
December	1.22	4.73	42	0.92	10.53	2
TOTAL			365			10

Northern Ambulance Services

FINANCIAL PLAN

MCHD will bill insurance and patients for transports rendered under the District’s current collection policies and will subtract revenue deductions such as contractual adjustments, bad debt, and discounted services to arrive at net revenue as shown below. If the County preserves the District’s ability to receive cost based reimbursement by making Pioneer Memorial Hospital, a Critical Access Hospital (CAH), the only provider of ambulance services within 35-miles of the CAH then net revenue as shown in the cost based example below will also include cost settlements. The revenue in both examples includes state GEMT funding.

MCHD will pay for operating expenses including staffing, supplies, equipment and also debt service up-front every month. MCHD proposes quarterly payments be made by the County for operating losses in an estimated amount with a final year end settlement after completion of MCHD’s annual audit and cost report with the final settlement to be paid by December 31st. Details of the payments and settlement process need to be included in the Assignment Agreement. Two examples of estimated operating losses are below, the first is with cost based reimbursement and the other is with fee for service reimbursement. There is an operating efficiency with regard to staffing expenses when providing service to all areas. It will require the same number of staff to cover two areas, with one being the Southern Area, as it will to cover all three areas.

COST BASED EXAMPLE	Southern Area	North East Area	North Area	Two Areas (one being Southern)	All Areas
Net Revenue	\$1,685,448	\$1,303,759	\$1,090,737	\$2,933,401	\$2,816,017
Operating Expenses	\$2,137,686	\$2,138,045	\$2,144,053	\$4,192,135	\$4,215,525
Operating Loss	\$(452,238)	\$(834,286)	\$(1,053,316)	\$(1,258,734)	\$(1,399,508)

FEE FOR SERVICE EXAMPLE	Southern Area	North East Area	North Area	Two Areas (one being Southern)	All Areas
Net Revenue	\$304,024	\$391,753	\$498,263	\$696,270	\$1,096,493
Operating Expenses	\$2,137,686	\$2,138,045	\$2,144,053	\$4,192,135	\$4,215,525
Operating Loss	\$(1,833,662)	\$(1,746,292)	\$(1,645,790)	\$(3,495,865)	\$(3,119,031)

Examples are based on estimated revenue and expenses for fiscal year 2024-2025 and are not to be considered final as the amounts will vary based on *actual* revenue and expenses. The salary and benefits of the MCHD EMS Director position are funded in part by MCHD’s property tax revenues and are not included in the operating expenses of these proposals. The EMS Director will continue to oversee any and all provision of MCHD ambulance services. The position provides training for maintenance of clinical certifications and licensure to MCHD staff, Morrow County School District students, and community members in the areas of CPR, first-aid, AED, and Life-Vac use. The EMS Director also coordinates MCHD’s disaster planning and response across the County.

Southern Ambulance Services

- I. Please provide the name and address of the person/entity applying for the Ambulance Service Area;**

Morrow County Health District
564 E Pioneer Drive, PO Box 9
Heppner, OR 97836

- II. Please provide a list of vehicles used in providing ambulance services, including year of manufacture, make and model, mileage, and verification that each vehicle is licensed as an ambulance by the State of Oregon and proof of insurance;**

Below is a list of ambulances operated by MCHD and attached is proof of licensure and insurance. Ambulances will be assigned to specific areas dependent on which ASAs are awarded to MCHD.

Vehicle #	Year	Make	Model	Type	Mileage	License #
899	2019	CHEV	CB	1	76,573	E281393
898	2016	CHEV	PU	1	74,477	E192773
599	2021	CHEV	AM	1	22,099	E284048
598	2016	CHEV	PU	1	35,582	E177144
699	2000	FORD	VA	3	69,609	E214408
299	2014	CHEV	PK	1	93,280	E168002
298	2005	FORD	PU	3	87,826	E233266

- III. Please provide a list of personnel to be used in providing ambulance service, a general description of their duties, and their current Emergency Medical Technician certification number;**

The following staff will provide ambulance service and will be assigned to a specific ASA dependent on which ASAs are awarded to MCHD. Additional staff will be hired as needed depending on the areas to be served.

#	First Name	Last Name	Position	License #
1	Michael	Metzler	Supervising Physician	MD164519
2	Paul	Martin	EMS Director - Paramedic	202816
3	Sara	Bayless	Paramedic	207299
4	Sara	Burke	Paramedic	200136
5	Anthony	Cooke	Paramedic	122617
6	Tina	Davidson	Paramedic	139240
7	David	Doumit	Paramedic	207765
8	Felipe	Felipe	Paramedic	128031
9	Andrew	Fournell	Paramedic	147015
10	Gaylin	Griffitts	Paramedic	122700



Southern Ambulance Services

11	Michael	Harness	Paramedic	131267
12	Frank	Iovino	Paramedic	121543
13	David	Landstrom	Paramedic	116300
14	Brady	Norvell	Paramedic	207485
15	Jeffrey	Oman	Paramedic	207715
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Southern Ambulance Services

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EMS Director

Provide supervision and training to all full and part time employees working in the EMS department.

Paramedics, EMT-Is, EMT-As, and EMTs

Respond to emergency and non-emergency requests and provide basic life support and medical care, including pre-hospital care, assessment, preparation and transportation of sick and/or injured patients. Perform all duties within the scope of practice for specific license type.

Drivers

Operate ambulances in a safe and efficient manner in compliance with all laws and regulations. Maintain current Emergency Vehicle Operator Course (EVOC) training.

IV. Please provide an overview of your experience and ability to provide ambulance services in accordance with applicable state laws.

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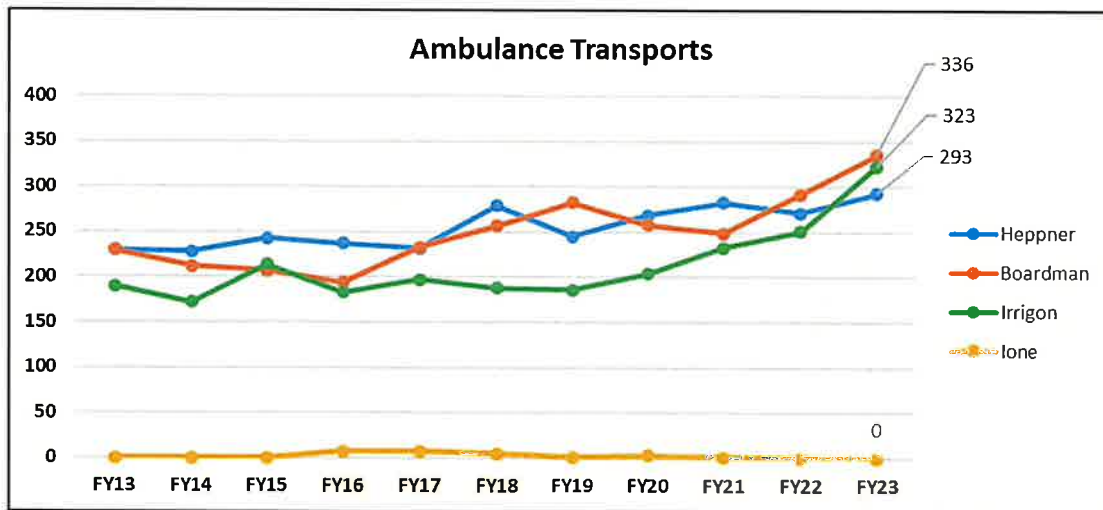
Southern Ambulance Services

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EQUIPMENT & LOCATIONS

Morrow County Health District proposes to operate three ambulances in the Southern ASA as shown below. All MCHD ambulances are equipped for advanced life support; are in compliance with OAR Chapter 333, Division 255; have a minimum patient transport capacity of two (2) supine patients; are in sound mechanical operating condition; and have a current license through the Oregon Health Authority. All Type 1 vehicles are 4-wheel drive and all Type 2 vehicles are 2-wheel drive (listed below for each ambulance).

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Southern Ambulance Services

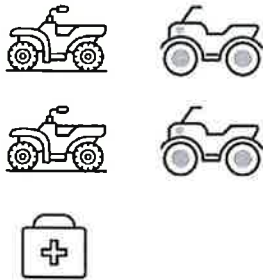
- King Vision video laryngoscopes, which allow visualization of the vocal cords and related airway structures without a direct line of sight to improve first successful pass intubation (all ambulances)
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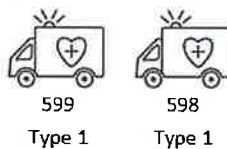
Vehicles, equipment, and supplies are also provided to the OHV Park medical station in Heppner, which is operated in partnership with Morrow County Parks. MCHD stations two (2) four wheelers and two (2) side-by-sides at the OHV Park.

MCHD provides routine maintenance to all vehicles and equipment and utilizes the Oregon Health Authority’s vehicle inspection checklist.

OHV Park Medical Station
Heppner, OR




564 E Pioneer Drive
Heppner, OR 97836



160 West Main Street
lone, OR 97843



 Quick Response Team
Heppner, OR

 Quick Response Team
lone, OR

 Quick Response Team
Lexington, OR

 Quick Response Team
Blake’s Ranch, Heppner, OR

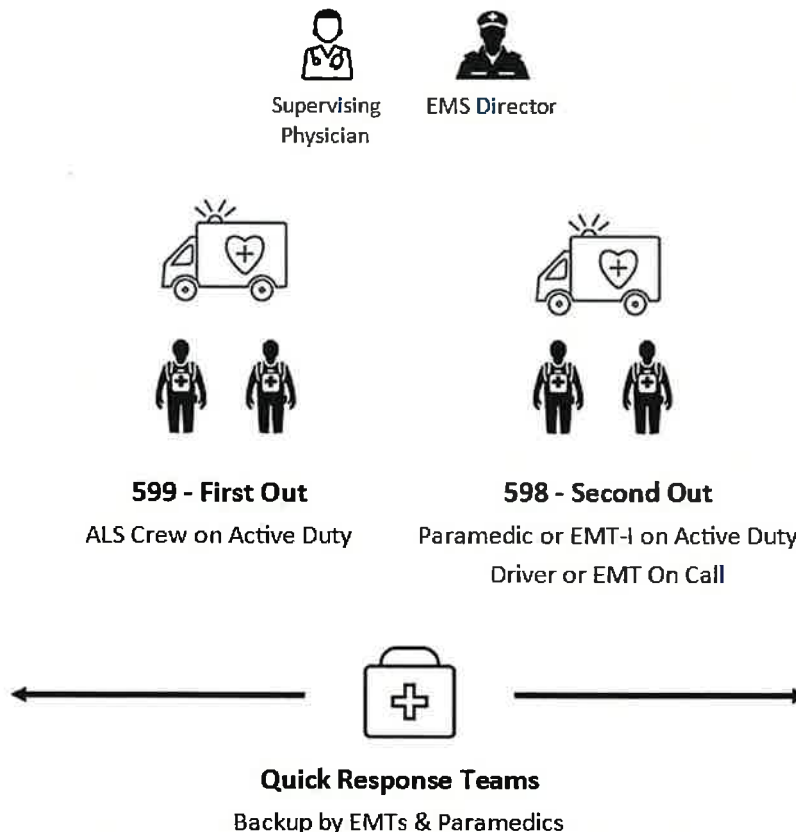
Southern Ambulance Services

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Southern Ambulance Services

Schedule

Staff would be on shift 24/7/365 for the Southern ASA. There is a day shift from 6 a.m. – 6 p.m. and a night shift from 6 p.m. – 6 a.m. Each shift is to be staffed by a first-out team of an EMT-I or paramedic and an EMT or above to provide for an advanced life support (ALS) response. Each shift will have a second-out team of an active duty EMT-I or paramedic with an on-call EMT or above.

MCHD chose the 12-hour shift model after consulting with The Paramedic Foundation. According to The Paramedic Foundation and recent research, 12-hour shifts are safer for staff, patients, and the public than 24-hour shifts because of reduced fatigue, which in turn reduces both medical and driving errors.

Additional Emergency Medical Services

In addition to the staffed ambulance hall, MCHD would provide emergency medical services and healthcare education across the ASA using a variety of strategies:

1. Morrow County Health District works with ambulance organizations in Gilliam and Wheeler counties to manage Tri-County Ambulance Association. Tri-County Ambulance Association is a membership program designed to help residents maintain affordable access to quality emergency medical services. By joining, membership provides payment after insurance coverage for medically necessary ambulance service. The cost for a family membership is \$45 per year. In addition to coverage in Morrow (Morrow County Health District transports only), Gilliam, and Wheeler counties, members receive benefits in over 50 other service areas.
2. MCHD has staff throughout the area who serve as Quick Response Teams. These EMTs have special training and equipment to stabilize patients while the ambulance is en route.
3. MCHD provides community paramedicine services, including emergency department follow-up calls, welfare checks, blood pressure checks, health education, and assistance connecting to other service providers and resources.
4. MCHD provides staff and ambulances for local events.
5. MCHD provides free and at-cost first aid, CPR, and Good Babysitting training to local entities. Staff also offer training on the AEDs and LifeVac kits which MCHD has placed throughout Morrow County as part of the community benefit program.
6. EMTs provide services to patients of Pioneer Memorial Hospital as emergency department technicians.
7. EMTs provide clinical support to Pioneer Memorial Clinic and Lone Community Clinic, which includes staff training and assistance with patients.

Southern Ambulance Services

Mutual Aid

Morrow County Health District maintains mutual aid agreements with other providers inside and outside of Morrow County. All requests for mutual aid are made through the appropriate Public Safety Answering Points (PSAP).

Training and Education

1. Training is made available on a monthly basis to all MCHD EMS personnel. MCHD's two-year continuing education program exceeds the standards required for State and National Recertification requirements.
2. MCHD's Supervising Physician oversees the training program and periodically reviews cases with the EMS Director and EMS personnel.
3. All training meets or exceeds the Oregon Health Authority's requirements.

RESPONSE TIMES & DISPATCH

Dispatch services are provided by the Morrow County Sheriff's Office. MCHD has a contract with the Umatilla Morrow Radio & Data District for radios.

Morrow County Health District's response times have been consistently better than those dictated by the Morrow County Ambulance Service Area Plan, which currently requires that response times not exceed:

3. Twenty (20) minutes on 90% of all EMS calls in rural areas
4. Four and a half (4.5) hours on 90% of all calls in frontier areas

In general, 599 will respond first and 598 will respond second. 699 provides backup service primarily in lone. If multiple ambulances are needed, multiple ambulances will respond.

MCHD uses an application called Active 9-1-1 to communicate with EMS personnel in real time about the need for ambulances and personnel in each area.

During times when MCHD expects increased call volume, such as inclement weather or large events, additional personnel may come on shift or may go on call to ensure the ability to respond quickly to multiple page outs. Quick response teams may also be mobilized and EMS personnel may respond in a privately owned vehicle (POV) to stabilize patients while an ambulance is en route.

Response time data is provided below for the ASA from 2021 to 2023. Data is pulled from ImageTrend, which is the system provided by the Oregon Health Authority for documentation of EMS services. When MCHD changed from a volunteer model to a staffed model, response times improved significantly. MCHD's response times are better than the national standard of care.

Southern Ambulance Services

- **Dispatch to en route** means the length of time between when the ambulance is dispatched to when the ambulance leaves the garage.
- **Response time** means the length of time between the notification to the ambulance and the arrival of the ambulance at the incident scene.*

*Note that response times are not adjusted for miles traveled and these times include non-emergent transfers until July of 2023 where those numbers begin to be reported separately.

2023	HEPPNER						IONE		
	599			598			699		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	3.5	8.7	26	6.0	11.5	2	N/A	N/A	0
February	5.6	21.5	22	9.0	10.0	7	N/A	N/A	0
March	4.2	7.7	24	0.8	1.2	2	N/A	N/A	0
April	3.6	7.0	26	6.0	7.0	3	N/A	N/A	0
May	3.4	10.0	27	6.0	15.0	3	N/A	N/A	0
June	4.5	4.0	28	N/A	N/A	0	N/A	N/A	0
9-1-1 July	3.0	5.0	30	N/A	N/A	0	N/A	N/A	0
Transfers July	5.0	3.0	7	N/A	N/A	0	N/A	N/A	0
9-1-1 August	4.3	4.0	25	5.0	5.0	1	N/A	N/A	0
Transfers August	4.0	7.0	6	12.0	0.0	3	N/A	N/A	0
9-1-1 September	2.2	5.2	30	0.3	0.2	1	N/A	N/A	0
Transfers September	5.0	0.1	2	4.0	0.1	2	N/A	N/A	0
9-1-1 October	2.0	2.3	29	N/A	N/A	0	N/A	N/A	0
Transfers October	6.9	18.0	6	15.0	0.5	2	N/A	N/A	0
9-1-1 November	3.0	4.6	25	8.5	20.0	1	N/A	N/A	0
Transfers November	6.1	26.1	5	20.1	62.2	3	N/A	N/A	0
9-1-1 December	1.3	3.0	15	0.4	1.5	1	N/A	N/A	0
Transfers December	2.0	11.0	6	2.0	6.0	1	N/A	N/A	0
TOTAL			339			32			0

2022	HEPPNER						IONE		
	599			598			699		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	5.00	12.50	20	4.00	8.00	9	N/A	N/A	0
February	6.00	15.00	23	10.14	15.04	2	N/A	N/A	0
March	7.00	9.93	16	2.72	11.18	2	7.13	11.28	1
April	7.00	17.00	16	7.00	29.00	2	N/A	N/A	0
May	5.97	12.63	18	18.59	29.47	6	N/A	N/A	0
June	6.00	4.00	41	1.00	5.00	5	N/A	N/A	0
July	6.00	17.00	31	29.00	30.60	1	N/A	N/A	1
August	5.00	13.00	35	0.50	5.50	2	N/A	N/A	0
September	6.00	11.00	24	11.00	13.50	2	N/A	N/A	0
October	3.00	10.27	27	36.00	36.00	3	0.00	22.00	1
November	6.00	12.50	38	4.37	22.00	7	N/A	N/A	0
December	5.00	12.00	26	1.00	19.00	9	N/A	N/A	0
TOTAL			315			50			3



Southern Ambulance Services

2021	HEPPNER						IONE		
	599			598			699		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	8	17	24	N/A	N/A	0	39	39	1
February	7	19	15	16.5	57.5	6	11	42	2
March	6	11	21	25	30	1	N/A	N/A	0
April	7	10	19	30	32	1	N/A	N/A	0
May	5	10	36	4	21	3	N/A	N/A	0
June	5	12	27	22.73	25.73	1	8.27	9.5	3
July	7	17	21	3	4	1	N/A	N/A	0
August	6	11	43	3	10.5	4	N/A	N/A	0
September	5	11	25	5	8.5	6	N/A	N/A	0
October	6	16	26	6	8	3	N/A	N/A	0
November	7	17	29	2	2.5	2	N/A	N/A	0
December	6	14	33	6	10	9	N/A	N/A	0
TOTAL			319			37			6

Southern Ambulance Services

FINANCIAL PLAN

MCHD will bill insurance and patients for transports rendered under the District’s current collection policies and will subtract revenue deductions such as contractual adjustments, bad debt, and discounted services to arrive at net revenue as shown below. If the County preserves the District’s ability to receive cost based reimbursement by making Pioneer Memorial Hospital, a Critical Access Hospital (CAH), the only provider of ambulance services within 35-miles of the CAH then net revenue as shown in the cost based example below will also include cost settlements. The revenue in both examples includes state GEMT funding.

MCHD will pay for operating expenses including staffing, supplies, equipment and also debt service up-front every month. MCHD proposes quarterly payments be made by the County for operating losses in an estimated amount with a final year end settlement after completion of MCHD’s annual audit and cost report with the final settlement to be paid by December 31st. Details of the payments and settlement process need to be included in the Assignment Agreement. Two examples of estimated operating losses are below, the first is with cost based reimbursement and the other is with fee for service reimbursement. There is an operating efficiency with regard to staffing expenses when providing service to all areas. It will require the same number of staff to cover two areas, with one being the Southern Area, as it will to cover all three areas.

COST BASED EXAMPLE	Southern Area	North East Area	North Area	Two Areas (one being Southern)	All Areas
Net Revenue	\$1,685,448	\$1,303,759	\$1,090,737	\$2,933,401	\$2,816,017
Operating Expenses	\$2,137,686	\$2,138,045	\$2,144,053	\$4,192,135	\$4,215,525
Operating Loss	\$(452,238)	\$(834,286)	\$(1,053,316)	\$(1,258,734)	\$(1,399,508)

FEE FOR SERVICE EXAMPLE	Southern Area	North East Area	North Area	Two Areas (one being Southern)	All Areas
Net Revenue	\$304,024	\$391,753	\$498,263	\$696,270	\$1,096,493
Operating Expenses	\$2,137,686	\$2,138,045	\$2,144,053	\$4,192,135	\$4,215,525
Operating Loss	\$(1,833,662)	\$(1,746,292)	\$(1,645,790)	\$(3,495,865)	\$(3,119,031)

Examples are based on estimated revenue and expenses for fiscal year 2024-2025 and are not to be considered final as the amounts will vary based on *actual* revenue and expenses. The salary and benefits of the MCHD EMS Director position are funded in part by MCHD’s property tax revenues and are not included in the operating expenses of these proposals. The EMS Director will continue to oversee any and all provision of MCHD ambulance services. The position provides training for maintenance of clinical certifications and licensure to MCHD staff, Morrow County School District students, and community members in the areas of CPR, first-aid, AED, and Life-Vac use. The EMS Director also coordinates MCHD’s disaster planning and response across the County.

Attachment A – Application Cover Sheet

Applicant Information

Organization Name: Morrow County Health District

Primary Contact Person: Emily Roberts or Nicole Mahoney Title: CEO or COO

Address: 564 E Pioneer Drive, PO Box 9

City, State, Zip: Heppner, OR 97836

Telephone: 541-676-2915 or 541-676-2925 Federal Tax ID# 93-6002451

E-mail Address: community@moco hd.org

Name and title of the person(s) authorized to represent the Applicant in any negotiations and sign any Assignment Agreement that may result:

Name: Emily Roberts or Nicole Mahoney Title: Chief Executive Officer or Chief Operating Officer

Minimum Application Requirements: This Application:

- Meets all Minimum Application Requirements described in Section 2.3;
- Addresses all Application Requirements described in Section 2 and Section 1.5, Scope of Work; and

Representations, Attestations, and Certifications: The undersigned further acknowledges, attests, and certifies individually, and on behalf of the Applicant that:

1. No attempt has been made or shall be made by the Applicant to induce any other person or organization to submit or not submit an Application.
2. Information included in this Application shall remain valid for sixty (60) days after the Application due date or until an Assignment Agreement is approved, whichever comes first.
3. The undersigned recognizes that this is a public document and open to public inspection.
4. The Applicant acknowledges receipt of all Addenda issued under the RFA.
5. Applicant does not discriminate in its employment practices with regard to race, creed, age, religious affiliation, sex, disability, sexual orientation or national origin.
6. The Applicant, acting through its authorized representative, has read and understands all RFA instructions, specifications, and terms and conditions contained within the RFA and all Addenda, if any;
7. The Applicant agrees to and shall comply with, all requirements, specifications and terms and conditions contained within the RFA, including all Addenda, if any;
8. The Application submitted is in response to the specific language contained in the RFA, and Applicant has made no assumptions based upon either (a) verbal or written statements not contained in the RFA, or (b) any previously- issued RFA, if any.
9. The Applicant agrees that if assigned the ASA, Applicant shall be authorized to do business in the State of Oregon at the time of the award;
10. County shall not be liable for any claims or be subject to any defenses asserted by Applicant based upon, resulting from, or related to, Applicant's failure to comprehend all requirements of the RFA.
11. The County shall not be liable for any expenses incurred by Applicant in either preparing and/or submitting its Application, or in participating in the Application evaluation/selection or negotiation process, if any.
12. The signatory of this Application Cover Sheet is a duly authorized representative of the Applicant, has been authorized by Applicant to make all representations, attestations, and certifications contained in this Application document and all Addenda, if any, issued, and to execute this Application document on behalf of Applicant.

13. By signature below, the undersigned Authorized Representative hereby certifies on behalf of Applicant that all contents of this Application Cover Sheet and the submitted Application are truthful, complete, and accurate. Failure to provide information required by the RFA may result in rejection of the Application.

APPLICANT SHALL PROVIDE A FEDERAL EMPLOYEE IDENTIFICATION NUMBER OR SOCIAL SECURITY NUMBER WITH THE OFFER SUBMISSION (APPLICATION).

SIGNATURE OF APPLICANT'S DULY AUTHORIZED REPRESENTATIVE FOR ALL SECTIONS:

Authorized Signature: Emily Roberts

Print Name: Emily Roberts Title: CEO

FEIN ID# or SSN# (required): 93-6002451

Contact Person (Type or Print): Emily Roberts or Nicole Mahoney

Telephone Number: () 541-676-2915 or 541-676-2925

Fax Number: () 541-676-2901

ATTACHMENT B - APPLICANT'S REPRESENTATIONS AND WARRANTIES

Applicant represents and warrants to Morrow County that:

1. Applicant has the power and authority to enter into and perform this Assignment Agreement.
2. The Assignment Agreement, when executed and delivered, is a valid and binding obligation of Applicant, enforceable in accordance with its terms.
3. Applicant (to the best of Applicant's knowledge, after due inquiry), for a period of no fewer than six calendar years preceding the effective date of this Agreement, faithfully has complied with:
 - a. All tax laws of this state, including but not limited to ORS 305.620 and ORS Chapters 316, 317, and 318;
 - b. Any tax provisions imposed by a political subdivision of this state that applied to Contractor, to Contractor's property, operations, receipts, or income, or to Contractor's performance of or compensation for any work performed by Contractor;
 - c. Any tax provisions imposed by a political subdivision of this state that applied to Contractor, or to goods, services, or property, whether tangible or intangible, provided by Contractor; and
 - d. Any rules, regulations, charter provisions, or ordinances that implemented or enforced any of the foregoing tax laws or provisions.

Date: 5/15/24

Signature: 

Printed or Typed Name: Emily Roberts

Name of Firm: Morrow County Health District

**INTERGOVERNMENTAL AGREEMENT BETWEEN MORROW COUNTY
HEALTH DISTRICT, MORROW COUNTY, AND THE CITIES OF BOARDMAN,
HEPPNER, IONE, IRRIGON, AND LEXINGTON**

THIS AGREEMENT (this “Agreement”) is entered into and between Morrow County (the “County”), a subdivision of the state of Oregon, the Morrow County Health District (“MCHD”), a health district created pursuant to ORS Chapter 440, and the cities of Boardman, Heppner, Ione, Irrigon, Lexington (collectively referred to as the “Cities”) pursuant to ORS Chapter 190 (Cooperation of Governmental Units).

RECITALS

WHEREAS, Authority is conferred upon local governments under ORS 190.010 to enter into agreements for the performance of any and all functions and activities that a party to the agreement, its officers, or agencies have authority to perform; and

WHEREAS, All of the parties to this agreement are interested in ensuring that all proper and appropriate health care is provided to all of the residents of the County; and

WHEREAS, The County and MCHD have provided various health services throughout the County, including emergency medical services, home health, hospice, hospital, primary care, public health, and other physical and mental health related services; and

WHEREAS, All of the parties wish to enter into this Agreement to set forth the manner in which certain services shall be provided in the County and by which agency; and

NOW, THEREFORE, in consideration of the mutual promises set forth below and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties hereby agree as follows to the following terms and conditions.

AGREEMENT

1 Term. This Agreement shall be effective on the last date signed by the Parties below and continues for twenty (20) years, unless terminated earlier consistent with Section 5 of this Agreement.

2 County Obligations.

2.A County shall engage in planning, coordination, and development of partnerships to support the health needs of Morrow County residents.

3 MCHD Obligations.

3.A MCHD will establish, maintain, and operate, or provide assistance in the operation of health education programs, wellness and prevention programs, rehabilitation, aftercare, and such other health care services and organizations that are necessary for the maintenance of good physical and mental health in the communities served by the District.

4 City Obligations.

4.A The Cities shall engage in planning, coordination, and development of partnerships to support the health needs of Morrow County residents.

5 All parties agree not to interfere with or take actions that would assist in interfering with the performance of any of the obligations contained in this Agreement, including any effort to annex territory, withdraw territory, or take any other action under ORS Chapter 198 or 222 that would affect the operation of any other party to this Agreement without that parties written consent.

6 Termination.

6.A The Parties may terminate this Agreement by mutual written agreement of all of the parties at any time.

6.B Any Party may terminate this Agreement in the event of a material breach of the Agreement by any other party. Prior to such termination, however, the Party seeking the termination shall give all other Parties written notice of the breach and of the Party's wish to terminate. If the breaching Party has not cured the claimed breach within one hundred eighty (180) days of receipt of the notice, then the Party giving notice may seek to terminate the Agreement at any time thereafter by giving written notice of the desire to terminate. If the party giving the required notice is a city or County, that party shall meet with and discuss the alleged breach and proposed termination with the remaining designated representatives of those cities and the County who are parties to this agreement and secure a majority vote of those remaining parties, confirming the breach and the failure of cure in order to terminate the contract, following the one hundred eighty day period of cure. If a majority vote of the voting parties' representatives is not secured, confirming a material breach and the failure of cure, then the Agreement shall not be terminated and shall remain in effect.

6.C Nothing herein shall prevent the Parties from meeting to mutually discuss the Agreement. Each Party shall use best efforts to coordinate with the other to minimize conflicts.

6.D Any termination of this Agreement shall not prejudice any rights or obligations accrued to the Parties prior to termination.

7 **Party Contacts.** Unless otherwise specified, notices and requests concerning matters of this Agreement must be provided to the following County and City representatives:

7.A County: _____ or their designee will act as liaison for the County.

Contact Information:

7.B MCHD: _____ or their designee will act as liaison for MCHD.

Contact Information:

7.C City: _____ or their designee will act as liaison for the City of Boardman.
Contact Information:

7.D City: _____ or their designee will act as liaison for the City of Heppner.
Contact Information:

7.E City: _____ or their designee will act as liaison for the City of Ione.
Contact Information:

7.F City: _____ or their designee will act as liaison for the City of Irrigon.
Contact Information:

7.G City: _____ or their designee will act as liaison for the City of
Lexington.
Contact Information:

7.H Any Party may change the Party contact information by giving prior written notice thereof to the other Party at its then current notice address.

8 General Provisions

8.A Oregon Law and Forum. This Agreement shall be construed according to the laws of the State of Oregon, without giving effect to the conflict of law provisions thereof.

8.B Applicable Law. The Parties hereto agree to comply in all ways with applicable local, state and federal ordinances, statutes, laws and regulations.

8.C Non-Exclusive Rights and Remedies. Except as otherwise expressly provided herein, the rights and remedies expressly afforded under the provisions of this Agreement shall not be deemed exclusive and shall be in addition to and cumulative with any and all rights and remedies otherwise available at law or in equity. The exercise by either Party of any one or more of such remedies shall not preclude the exercise by it, at the same or different times, of any other remedies for the same default or breach, or for any other default or breach, by the other Party.

8.D Record and Fiscal Control System. All payroll and financial records pertaining in whole or in part to this Agreement shall be clearly identified and readily accessible. Such records and documents should be retained for a period of at least three (3) years; provided that any records and documents that are the subject of audit findings shall be retained for a longer time until such audit findings are resolved.

8.E Access to Records. The Parties acknowledge and agree that each Party, the federal government, and their duly authorized representatives shall have access to each Party's books, documents, papers, and records which are directly pertinent to this Agreement for the purpose of making audit, examination, excerpts, and transcripts for a period of three (3) years. Copies of applicable records shall be made available upon request. The cost of such inspection shall be borne by the inspecting Party.

8.F Severability. If any provision of this Agreement is found to be unconstitutional, illegal or unenforceable, this Agreement nevertheless shall remain in full force and effect and the offending provision shall be stricken. The Court or other authorized body finding such provision unconstitutional, illegal or unenforceable shall construe this Agreement without such provision to give effect to the maximum extent possible the intentions of the Parties.

8.G Integration, Amendment and Waiver. Except as otherwise set forth herein, this Agreement constitutes the entire agreement between the Parties and any prior agreements between the Parties affecting the subject matter of this Agreement are hereby terminated. There are no understandings, agreements, or representations, oral or written, not specified herein regarding this Agreement. No waiver, consent, modification or change of terms of this Agreement shall bind either Party unless in writing and signed by both Parties and all necessary approvals have been obtained. Such waiver, consent, modification or change, if made, shall be effective only in the specific instance and for the specific purpose given. The failure of either Party to enforce any provision of this Agreement shall not constitute a waiver by such Party of that or any other provision.

8.H Interpretation. The titles of the sections of this Agreement are inserted for convenience of reference only and shall be disregarded in construing or interpreting any of its provisions.

8.I Independent Contractor. Each of the Parties hereto shall be deemed an independent contractor for purposes of this Agreement. No representative, agent, employee or contractor of one Party shall be deemed to be a representative, agent, employee or contractor of the other Party for any purpose, except to the extent specifically provided herein. Nothing herein is intended, nor shall it be construed, to create between the Parties any relationship of principal and agent, partnership, joint venture or any similar relationship, and each Party hereby specifically disclaims any such relationship.

8.J No Third-Party Beneficiary. This Agreement is not intended to benefit, or create any right or cause of action in, or on behalf of, any person or entity other than the parties to this Agreement.

8.K No Assignment. No Party shall have the right to assign its interest in this Agreement (or any portion thereof) without the prior written consent of the other Party, which consent may be withheld for any reason. The benefits conferred by this Agreement, and the obligations assumed hereunder, shall inure to the benefit of and bind the successors of the Parties.

8.L Counterparts. This Agreement may be executed in any number of counterparts (electronic, facsimile or otherwise) all of which when taken together shall constitute one agreement binding on all Parties, notwithstanding that all Parties are not signatories to the same counterpart. Each copy of this Agreement so executed shall constitute an original.

8.M Authority. Each Party represents that it has the authority to enter into this Agreement on its behalf and the individual signatory for a Party represents that it has been authorized by that Party to execute and deliver this Agreement.

8.N Necessary Acts. Each Party shall execute and deliver to the others all such further instruments and documents as may be reasonably necessary to carry out this Agreement.

8.O Attorney Fees. In the event any arbitration, action or proceeding, including any bankruptcy proceeding, is instituted to enforce any term of this Agreement, the prevailing party shall be entitled to recover their costs and attorney fees, whether at trial or on appeal.

[Signatures on Following Page]

IN WITNESS HEREOF, the Parties have executed this Agreement by the date set forth opposite their names below.

Morrow County

Morrow County Health District

Chair, Board of County Commissioners

Chief Executive Officer

City of Boardman

City of Heppner

City Manager
City of Ione

City Manager
City of Irrigon

City Manager
City of Lexington

City Manager

City Manager

OREGON



**E
M
S**

Morrow County Health District

Type: Ground Ambulance

License Number: 40110

Year: 2000

Make: Ford

VIN: 1FDWE35F2YHB18411

Expiration Date: 06/30/2024

Oregon Emergency Medical Services
800 NE Oregon Street, Suite 305, Portland OR 97232
LICENSE TO BE DISPLAYED IN LICENSED AMBULANCE AT ALL TIMES

INSURANCE IDENTIFICATION CARD

OR
(STATE)

COMPANY NUMBER

COMPANY

COMMERCIAL

PERSONAL

SDI-Special Districts Ins Services

POLICY NUMBER
39P22011279

EFFECTIVE DATE
1/1/2024

EXPIRATION DATE
1/1/2025

YEAR
2000

MAKE/MODEL
PARALINER

LIFE LINE

VEHICLE IDENTIFICATION NUMBER
1FDWE35F2YHB18411

AGENCY/COMPANY ISSUING CARD

Wheatland Insurance Center Inc

PO Box 755

294 N Main

Heppner

OR 97836

(800) 243-8918

INSURED

Morrow County Health District
564 East Pioneer Dr

Heppner

OR 97836

SEE IMPORTANT NOTICE ON REVERSE SIDE

OREGON

PASSENGER REGISTRATION

PLATE NUMBER E214408	STICKER NUMBER N/A	TITLE NUMBER 0032661902	ISSUE DATE 07/20/2023	EXPIRATION DATE PERMANENT	EQUIPMENT NUMBER
YEAR 2000	MAKE FORD	STYLE VA	MODEL	FUEL TYPE DIESEL	VEHICLE IDENTIFICATION NUMBER 1FDWE35F2YHB18411
TITLE BRANDS OWNER/LESSEE MORROW COUNTY HEALTH DISTRICT				ODOMETER READING 74	ODOMETER DATE 09/25/2000
				ODOMETER MESSAGE	

RESIDENCE ADDRESS
564 E PIONEER DRIVE
HEPPNER OR 97836

COUNTY OF RESIDENCE

MORROW

COUNTY OF USE

OREGON



**E
M
S**

Morrow County Health District

Type: Ground Ambulance

License Number: 40170

Year: 2005

Make: Ford

VIN: 1FDWE35P65HA17022

Expiration Date: 06/30/2024

Oregon Emergency Medical Services
800 NE Oregon Street, Suite 305, Portland OR 97232
LICENSE TO BE DISPLAYED IN LICENSED AMBULANCE AT ALL TIMES

OR INSURANCE IDENTIFICATION CARD

COMPANY NUMBER COMPANY COMMERCIAL PERSONAL

SDI-Special Districts Ins Services

POLICY NUMBER EFFECTIVE DATE EXPIRATION DATE
39P22011279 1/1/2024 1/1/2025

YEAR MAKE/MODEL VEHICLE IDENTIFICATION NUMBER
2005 Ford E340 AMB 1FDWE35P65HA17022

AGENCY/COMPANY ISSUING CARD
Wheatland Insurance Center Inc
PO Box 755 294 N Main
Heppner OR 97836 (800) 243-8918

INSURED
Morrow County Health District
564 East Pioneer Dr

Heppner OR 97836

SEE IMPORTANT NOTICE ON REVERSE SIDE

OREGON PASSENGER REGISTRATION

PLATE NUMBER E233266	STICKER NUMBER N/A	TITLE NUMBER 0532161001	ISSUE DATE 07/20/2023	EXPIRATION DATE PERMANENT	EQUIPMENT NUMBER
YEAR 2005	MAKE FORD	STYLE PU	MODEL 3DC	FUEL TYPE DIESEL	VEHICLE IDENTIFICATION NUMBER 1FDWE35P65HA17022
TITLE BRANDS OWNER/LESSEE MORROW COUNTY HEALTH DISTRICT				ODOMETER READING 413	ODOMETER DATE 11/08/2005
				ODOMETER MESSAGE	

RESIDENCE ADDRESS
564 E PIONEER DRIVE
HEPPNER OR 97836

COUNTY OF RESIDENCE COUNTY OF USE
MORROW

OREGON



**E
M
S**

Morrow County Health District

Type: Ground Ambulance

License Number: 40050

Year: 2016

Make: Chevrolet

VIN: 1GB3KZCGF123825

Expiration Date: 06/30/2024

Oregon Emergency Medical Services
800 NE Oregon Street, Suite 305, Portland OR 97232
LICENSE TO BE DISPLAYED IN LICENSED AMBULANCE AT ALL TIMES

OR
(STATE)

INSURANCE IDENTIFICATION CARD

COMPANY NUMBER

COMPANY

COMMERCIAL

PERSONAL

SDI-Special Districts Ins Services

POLICY NUMBER
39P22011279

EFFECTIVE DATE
1/1/2024

EXPIRATION DATE
1/1/2025

YEAR
2016 CHEV

MAKE/MODEL

AMBULANCE

VEHICLE IDENTIFICATION NUMBER
1GB3KZCG3GF123825

AGENCY/COMPANY ISSUING CARD

Wheatland Insurance Center Inc

PO Box 755

294 N Main

Heppner

OR 97836

(800) 243-8918

INSURED

Morrow County Health District
564 East Pioneer Dr

Heppner

OR 97836

SEE IMPORTANT NOTICE ON REVERSE SIDE

OREGON

GOVERNMENT EXEMPT REGISTRATION

PLATE NUMBER	TITLE NUMBER	PROCESS DATE	EXPIRATION DATE	FUEL TYPE	EQUIPMENT NO.
E177144	1631229004	110716	PERM	FLEXFUEL	
YEAR	MAKE	STYLE	MODEL	VEHICLE IDENTIFICATION NUMBER	WEIGHT/LENGTH
2016	CHEV	PU	SLV	1GB3KZCG3GF123825	
TITLE BRANDS		- NONE -			

OWNER/
LESSEE

MORROW COUNTY HEALTH DISTRICT
564 E PIONEER DRIVE
PO BOX 9
HEPPNER OR 97836

HEPP

ODOMETER READING	ODOMETER DATE
1,839	08/01/16
ODOMETER MESSAGE	

NEW
ADDRESS

COUNTY OF
RESIDENCE
MORROW

COUNTY OF
USE

OREGON



**E
M
S**

Morrow County Health District

Type: Ground Ambulance

License Number: 40064

Year: 2016

Make: Chevrolet

VIN: 1GB3KZC88GF126051

Expiration Date: 06/30/2024

Oregon Emergency Medical Services
800 NE Oregon Street, Suite 305, Portland OR 97232

LICENSE TO BE DISPLAYED IN LICENSED AMBULANCE AT ALL TIMES

OR INSURANCE IDENTIFICATION CARD

(STATE)

COMPANY NUMBER

COMPANY

COMMERCIAL

PERSONAL

SDI-Special Districts Ins Services

POLICY NUMBER

39P22011279

EFFECTIVE DATE

1/1/2024

EXPIRATION DATE

1/1/2025

YEAR

2016

MAKE/MODEL

CHEVY

AMBU

VEHICLE IDENTIFICATION NUMBER

1GB3KZC88GF126051

AGENCY/COMPANY ISSUING CARD

Wheatland Insurance Center Inc

PO Box 755

Heppner

294 N Main

OR 97836

(800) 243-8918

INSURED

Morrow County Health District

564 East Pioneer Dr

Heppner

OR 97836

SEE IMPORTANT NOTICE ON REVERSE SIDE

OREGON

PASSENGER REGISTRATION

PLATE NUMBER	STICKER NUMBER	TITLE NUMBER	ISSUE DATE	EXPIRATION DATE	EQUIPMENT NUMBER	
E192773	N/A	1631229005	07/20/2023	PERMANENT		
YEAR	MAKE	STYLE	MODEL	FUEL TYPE	VEHICLE IDENTIFICATION NUMBER	WEIGHT/LENGTH
2016	CHEV	PU	SLV	DIESEL	1GB3KZC88GF126051	
TITLE BRANDS	- NONE -			ODOMETER READING	ODOMETER DATE	
OWNER/LESSEE	MORROW COUNTY HEALTH DISTRICT			25	08/12/2016	
ODOMETER MESSAGE						

RESIDENCE ADDRESS

564 E PIONEER DRIVE
HEPPNER OR 97836

COUNTY OF RESIDENCE

MORROW

COUNTY OF USE

OREGON



**E
M
S**

Morrow County Health District

Type: Ground Ambulance
License Number: 40046
Year: 2014
Make: Chevrolet
VIN: 1GB3K0C83EF106816
Expiration Date: 06/30/2024

Oregon Emergency Medical Services
800 NE Oregon Street, Suite 305, Portland OR 97232
LICENSE TO BE DISPLAYED IN LICENSED AMBULANCE AT ALL TIMES

OR

INSURANCE IDENTIFICATION CARD

(STATE)

COMPANY NUMBER

COMPANY



COMMERCIAL



PERSONAL

SDI-Special Districts Ins Services

POLICY NUMBER

EFFECTIVE DATE

EXPIRATION DATE

39P22011279

1/1/2024

1/1/2025

YEAR

MAKE/MODEL

VEHICLE IDENTIFICATION NUMBER

2014

Chevrolet

Lifeline

1GB3K0C83EF106816

AGENCY/COMPANY ISSUING CARD

Wheatland Insurance Center Inc

PO Box 755

294 N Main

Heppner

OR 97836

(800) 243-8918

INSURED

Morrow County Health District

564 East Pioneer Dr

Heppner

OR 97836

SEE IMPORTANT NOTICE ON REVERSE SIDE

OREGON

PASSENGER REGISTRATION

PLATE NUMBER	STICKER NUMBER	TITLE NUMBER	ISSUE DATE	EXPIRATION DATE	EQUIPMENT NUMBER	
E168002	N/A	1329046122	07/20/2023	PERMANENT		
YEAR	MAKE	STYLE	MODEL	FUEL TYPE	VEHICLE IDENTIFICATION NUMBER	WEIGHT/LENGTH
2014	CHEV	PK	SLV	DIESEL	1GB3K0C83EF106816	
TITLE BRANDS				ODOMETER READING	ODOMETER DATE	
- NONE -						
OWNER/LESSEE				ODOMETER MESSAGE		
MORROW COUNTY HEALTH DISTRICT						

RESIDENCE ADDRESS

564 E PIONEER DRIVE
HEPPNER OR 97836

COUNTY OF RESIDENCE

MORROW

COUNTY OF USE

OREGON



**E
M
S**

Morrow County Health District

Type: Ground Ambulance

License Number: 41251

Year: 2021

Make: Chevrolet

VIN: 1GB3YTE71MF245734

Expiration Date: 06/30/2024

Oregon Emergency Medical Services
800 NE Oregon Street, Suite 305, Portland OR 97232
LICENSE TO BE DISPLAYED IN LICENSED AMBULANCE AT ALL TIMES

OR

INSURANCE IDENTIFICATION CARD

(STATE)

COMPANY NUMBER

COMPANY



COMMERCIAL



PERSONAL

SDI-Special Districts Ins Services

POLICY NUMBER

EFFECTIVE DATE

EXPIRATION DATE

39P22011279

1/1/2024

1/1/2025

YEAR

MAKE/MODEL

VEHICLE IDENTIFICATION NUMBER

2021

Chevrolet

K3500 Type 1

1GB3YTE71MF245734

AGENCY/COMPANY ISSUING CARD

Wheatland Insurance Center Inc

PO Box 755

294 N Main

Heppner

OR 97836

(800)243-8918

INSURED

Morrow County Health District

PO Box 9

Heppner

OR 97836

SEE IMPORTANT NOTICE ON REVERSE SIDE

OREGON

TRUCK REGISTRATION

PLATE NUMBER	STICKER NUMBER	TITLE NUMBER	ISSUE DATE	EXPIRATION DATE	EQUIPMENT NUMBER
E284048	N/A	OR0002894885	08/05/2021	PERMANENT	
YEAR	MAKE	STYLE	MODEL	FUEL TYPE	VEHICLE IDENTIFICATION NUMBER
2021	CHEV	AM	SLV	GASOLINE	1GB3YTE71MF245734
TITLE BRANDS	- NONE -			ODOMETER READING	ODOMETER DATE
OWNER/LE88EE	MORROW COUNTY HEALTH DISTRICT			250	07/06/2021
ODOMETER MESSAGE					

RESIDENCE ADDRESS

564 E PIONEER DRIVE
HEPPNER OR 97836

COUNTY OF RESIDENCE

MORROW

COUNTY OF USE

OREGON



**E
M
S**

Morrow County Health District

Type: Ground Ambulance

License Number: 41095

Year: 2019

Make: Chevrolet

VIN: 1GB3KWCY3KF103087

Expiration Date: 06/30/2024

Oregon Emergency Medical Services
800 NE Oregon Street, Suite 305, Portland OR 97232
LICENSE TO BE DISPLAYED IN LICENSED AMBULANCE AT ALL TIMES

OR INSURANCE IDENTIFICATION CARD

COMPANY NUMBER COMPANY COMMERCIAL PERSONAL

SDI-Special Districts Ins Services

POLICY NUMBER EFFECTIVE DATE EXPIRATION DATE
39P22011279 1/1/2024 1/1/2025

YEAR MAKE/MODEL VEHICLE IDENTIFICATION NUMBER
2019 Chevy K3500 Typel 1GB3KWCY3KF103087

AGENCY/COMPANY ISSUING CARD
Wheatland Insurance Center Inc
PO Box 755 294 N Main
Heppner OR 97836 (800) 243-8918

INSURED
Morrow County Health District
564 East Pioneer Dr

Heppner OR 97836

SEE IMPORTANT NOTICE ON REVERSE SIDE

OREGON TRUCK REGISTRATION

PLATE NUMBER		STICKER NUMBER		TITLE NUMBER		ISSUE DATE		EXPIRATION DATE		EQUIPMENT NUMBER	
E281393		N/A		OR0001490904		07/20/2023		PERMANENT			
YEAR	MAKE	STYLE	MODEL	FUEL TYPE	VEHICLE IDENTIFICATION NUMBER			WEIGHT/LENGTH			
2019	CHEV	CB	SLV	DIESEL	1GB3KWCY3KF103087						
TITLE BRANDS - NONE -								ODOMETER READING		ODOMETER DATE	
OWNER/LESSEE MORROW COUNTY HEALTH DISTRICT								250		03/05/2020	
ODOMETER MESSAGE											

RESIDENCE ADDRESS
564 E PIONEER DRIVE
HEPPNER OR 97836

COUNTY OF RESIDENCE COUNTY OF USE
MORROW



City Of Heppner

Gateway to the Blues

111 N. Main Street – P.O. Box 756

Heppner, Oregon 97836-0756

541-676-9618 – manager@cityofheppner.org

Morrow County ASA Evaluation Committee
PO Box 788
Heppner, OR 97836-0788

May 20, 2024

Dear Committee Members:

This letter is in reference to the Morrow County Health District (MCHD,) and their application for ambulance service under Morrow County's 2024 ASA.

The City of Heppner has enjoyed a cooperative relationship with the Morrow County Health District for many years. Our Heppner Volunteer Fire Department has assisted MCHD with LifeFlight operations at the helipad adjacent to Pioneer Memorial Hospital and there has been coordinated assistance between the entities when responding to MVAs and other emergency events in our area.

Heppner has the benefit of having both an hospital and clinic in our city. This convenience is not enjoyed by most cities of our size or geographical isolation from larger population centers. MCHD has provided our City with the location of ambulance services, a clinic, an hospital, and the accessibility option of LifeFlight.

The City of Heppner has enjoyed a positive and cooperative relationship with MCHD as an ambulance provider. The City has not had a long-term relationship with another provider in recent memory. The availability of resources, local knowledge of transportation routes, and having local responders with pride in community and ties to the community, has allowed MCHD to provide our city with timely responses and well-qualified responders.

Please feel free to contact me with any questions that you may have in regards to our reference.

Sincerely,

John Doherty
City Manager



CITY OF HEPPNER

VOLUNTEER FIRE DEPARTMENT

911 RIVERSIDE AVE.
P.O. BOX 743
HEPPNER, OR 97836
(541) 676-5534



Morrow County ASA Evaluation Committee
PO BOX 788
Heppner, OR 97836-0788

May 21, 2024

Steve Rhea, Chief

Committee Members

This letter is in reference to the Morrow County Health District and their application for Ambulance Service under the Morrow County 2024 Ambulance Service Agreement.

Heppner Fire Department has had a cooperative agreement starting back over 40 years ago when the ambulance was operated by Pioneer Memorial Hospital and later changed to the Morrow County Health District. I have personally driven ambulance for 35 years as a volunteer employee. I have witnessed firsthand the evolution of where the ambulance service started to the present. The Ambulance response has never been more efficient and professional during that time to what is being offered now.

As a Fire Department we responded to 23 Motor Vehicle Incidents, 71 Ambulance Crew Assists and 46 Life Flight Assists just in 2023. We know their staff and their capabilities, we train with them in Emergency Response annually, they provide CPR and Basic First Aid Classes for refresher and for new Firefighters. We work well together as a team because we know each other and many times the Patient(s) we are helping.

The extra staffing that MCHD has provided for Ambulance response has improved their capabilities in the field but has also provided a quicker response time to the incidents. They are familiar with the area and know most all the people and that helps dramatically.

We would like to have our Team Members back! They have a proven track record for over 40 years and they are essential to Morrow County and the Citizens that live here as well as those that are visiting.

Sincerely,

Steven C. Rhea
Heppner Fire Chief



A neighborly community providing safe services, developing innovative partnerships, focusing on quality and life-giving opportunities

May 28, 2024

Morrow County Commissioners
C/O: Matthew Jenson – County Administrator
110 N Court Street, Room 201
Heppner, OR 97836

RE: Ambulance Services RFA Letter of Reference

It is great to see that the long process of establishing an updated Ambulance Service Area (ASA) Plan and Ordinance is close to completion with the selection of “Providers”.

It is with great privilege and honor to provide this letter of reference for Morrow County Health District (MCHD) as the EMS provider of choice. MCHD has provided decades of volunteer ambulance services across Morrow County and most recently with paid full-time staff. Selecting them as the provider for all three (3) ASA areas would continue to provide consistent services and responses across the whole county. Having only one provider to work through all noted requirements in the Ordinance and ASA Plan and consistency for service to all members of Morrow County is paramount in the small but growing county.

For the City of Irrigon area specifically, we strongly support the selection of MCHD to be the ASA provider of choice. They have been consistent in working with each customer, the local health clinic, our local rural fire district (IRFPD), and facility providers (e.g. Good Shephard Health Care Services if transport takes place). While Boardman Rural Fire District has been providing temporary service during the development of a new ordinance and updated ASA plan, this does not replace the high-level professional and consistent local service in which Irrigon has enjoyed for decades.

Aside from any of the political and possible personal perspectives MCHD is recommended to be the ASA Provider for the whole of Morrow County. However, if the Board of Commissioners (BOC) seek to choose different ASA providers per the noted three (3) areas this letter of reference carries the strongest recommendation from the City of Irrigon and her constituents that MCHD be awarded as the ASA Provider for the Irrigon area. Please feel free to contact me regarding any additional information.

Sincerely,

**Aaron
Palmquist**

Digitally signed by Aaron Palmquist
DN: cn=Aaron Palmquist, o=City of
Irrigon, ou=City Manager,
email=aaron.palmquist@ci.irrigon.or.us,
c=US
Date: 2024.05.28 08:58:30 -0700

Aaron Palmquist, MBA/PA, ICMA-CM
City Manager
541-922-3047
aaron.palmquist@ci.irrigon.or.us

May 31, 2024

To Whom It May Concern:

The Morrow County Health District and ambulance service for the county has been essential. The county is largely made up of rural communities, farmers, ranchers and people that live many miles from towns or hospitals. I have lived in Lexington Oregon for 49 years and been a member of the Lexington Volunteer Fire Department and a volunteer/paid EMT for approximately 36 years. Our Fire Department has been very fortunate to have the quick response teams from Morrow County Ambulance. The EMS crew not only respond but they know most of the people in the community which helps the patient relax because they trust the EMS person on scene. Its not just Lexington that is covered but Lone, Heppner, Irrigon and Boardman which have ambulance and crews in each town. Lexington Fire has been called to other fires in Morrow County for mutual aid and the ambulance is there when called to assist. The fire and ambulance crews know each other and work as a professional team to insure the safety and welfare of any sick or injured person. This system has been in place in Morrow County for many years and it works!

Sincerely,

A handwritten signature in cursive script that reads "Charlie J. Sumner".

Charlie Sumner
Lexington Fire Chief

5/16/2024

To Whom It May Concern,

I am writing this letter to show my support for Morrow County Health District. Good Shepherd Hospital has had the pleasure to work with Morrow County Health District for many years. I personally have had the pleasure for the past 25 years. Morrow County Health District EMT's have consistently demonstrated exemplary skills and professionalism.

Morrow County Health District EMT's are highly skilled and compassionate who always put the needs of their patients first. They have a deep understanding of their protocols and are always up to date with the latest medical advancements. All the EMT's have a strong work ethic and always go above and beyond to ensure their patients receive the best possible care.

Morrow County Health District EMT's are excellent communicators and work well as a team. The EMT's are experienced in handling people from all walks of life, different genders, ethnicities, and religious, social, economic, and racial backgrounds. The District has a great relationship with its community members that is based on mutual respect. They are known to work well under pressure and maintain calmness in the most stressful situations. They all have a positive attitude, and they are willing to lend a helping hand to the emergency room staff when needed.

Good Shepherd considers Morrow County Health District a strong and valuable community partner. If you are interested in additional information, please do not hesitate to contact me. I can be reached at 541-667-3537.

Sincerely,

Judi Gabriel RN, CEN

Judi Gabriel
Interim Emergency Room Manager
Good Shepherd Health Care System
610 NW 11th St
Hermiston, Or 97838



May 30, 2024

Morrow County Board of Commissioners
P.O. Box 788
Heppner, OR 97836

Re: Reference for Morrow County Health District, related to Ambulance Provider RFA

Dear Morrow County Board of Commissioners:

Hospitals are more than just buildings; they are cornerstones within the communities they serve. Our hospitals are employers, partners in community projects, and community spaces—all while providing vital health services to generation after generation of families in communities across Oregon. We know that when our hospitals are strong, our communities win.

We believe that this is especially true in Morrow County with the dynamic role filled by the Morrow County Health District. As such, we strongly support Morrow County Health District's application to be the ambulance service provider for Morrow County within the three ambulance service areas. Based on their experience, we believe Morrow County Health District will provide high quality, hospital-based ambulance services. Since 1950, their commitment within the community has been paramount, and we believe that they will bring this same stability as the ambulance service provider for Morrow County.

Emergency medical services (EMS) provided by rural hospitals supply quality care and stability of services to their communities.^{1,2} Access to EMS is critical for rural residents. Providing pre-hospital services in rural areas can be challenging though, especially in geographically large and sparsely populated areas like Morrow County. Given the multi-faceted challenges and significant transport times involved, we believe the hospital-based ambulance service that Morrow Country Health District will best support the EMS needs of Morrow County's three ambulance service areas and its residents.

Thank you for your consideration.

¹ Rural Hospital Support for Emergency Medical Services, University of North Carolina, The Cecil G. Sheps Center for Health Services Research, November 2010 <https://www.shepscenter.unc.edu/wp-content/uploads/2014/10/FR100.pdf>

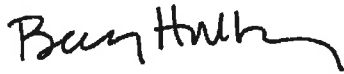
² Experiences of Critical Access Hospitals in the Provision of Emergency Medical Services, NORC Walsh Center for Rural Health Analysis, October 2008, <https://www.norc.org/content/dam/norc-org/pdfs/PolicyBriefCriticalAccessHospitalsEMSOctober2008.pdfv>



4000 Kruse Way Place
Building 2, Suite 100
Lake Oswego, Oregon, 97035

Phone: 503.636.2204
Email: info@oregonhospitals.org
Web: oregonhospitals.org

Sincerely,



Becky Hultberg
President & CEO
Hospital Association of Oregon

About the Hospital Association of Oregon

Founded in 1934, the Hospital Association of Oregon (HAO) is a mission-driven, nonprofit trade association representing Oregon's 61 hospitals. Together, hospitals are the sixth largest private employer statewide, employing more than 70,000 employees. Committed to fostering a stronger, safer, more equitable Oregon where all people have access to the high-quality care they need, the hospital association supports Oregon's hospitals so they can support their communities; educates government officials and the public on the state's health landscape and works collaboratively with policymakers, community based organizations and the health care community to build consensus on and advance health care policy benefiting the state's 4 million residents.



4000 Kruse Way Place
Building 2, Suite 100
Lake Oswego, Oregon, 97035

Phone: 503.636.2204
Email: info@oregonhospitals.org
Web: oregonhospitals.org



Oregon Office of Rural Health

Mail code: L593
3181 S.W. Sam Jackson Park Road
Portland, Oregon 97239-3098
tel 503 494-4450 | fax 503 494-4798
toll free 866 674-4376
www.ohsu.edu/oregonruralhealth

May 22, 2024

To Whom It May Concern,

The Oregon Office of Rural Health (ORH) is pleased to offer this letter of support for the Morrow County Health District to serve as an EMS provider in Morrow County.

Morrow County Health District (MCHD) has provided a range of high-quality emergency medical services since its creation in 1994, including pre-hospital care and transport, interfacility transports, emergency department technician duties, and community paramedicine. As a hospital-based ambulance system, MCHD brings important Federal dollars into the community through cost-based reimbursement, which would otherwise be inaccessible to residents of Morrow County. MCHD also participates in the Ground Emergency Medical Transportation (GEMT), which brings in additional revenue for Medicaid participants.

MCHD plays an important role in the rural health landscape for Morrow County and Eastern Oregon. Their longstanding participation in the Community Health Improvement Partnership of Morrow County has helped bring additional resources and health care services to Morrow County residents. Engaging with other health and human service providers is critical to reducing service overlap and ensuring that scarce resources go where they are most needed to support rural health care.

MCHD has a demonstrated ability to provide EMS services from a fiscal, operational, and regulatory compliance perspective. Their commitment to their communities is longstanding and we look forward to their service and a continued partnership for many years to come.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Duehmig".

Robert Duehmig
Director



503-765-3521 | 888-788-9821
601 SW Second Avenue
Portland, Oregon 97204-3156
eoocco.com

May 20, 2024

To Whom It May Concern,

This letter serves as a reference for Morrow County Health District as an EMS provider in Morrow County.

Morrow County Health District has provided a range of high-quality emergency medical services since their creation in 1994; including pre-hospital care and transport, interfacility transports, emergency department technician duties, and community paramedicine. As a hospital-based ambulance system, MCHD brings important federal dollars into the community through cost-based reimbursement, which would otherwise be inaccessible.

MCHD has played an active role in the Community Health Improvement Partnership of Morrow County for many years and prioritizes building relationships with other health and social service providers in the region. MCHD is committed to ensuring that residents have access to healthcare services locally to the greatest extent possible.

MCHD has provided quality services to Oregon Medicaid members as a provider of the Eastern Oregon Coordinated Care Organization (EOCCO) since 2012. They have demonstrated success with administering EMS services from a financial, operational, and regulatory compliance perspective.

We have every confidence in MCHD's ability to re-establish EMS services countywide and look forward to a continued partnership with them in the future.

Sincerely,

Sean Jessup,
CEO, EOCCO